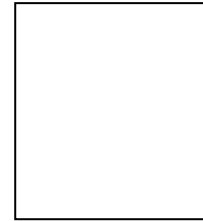




SHEFFIELD CITY COUNCIL Committee Report



Report of: Chief Licensing Officer, Head of Licensing

Date: 11th December 2023 at 10am

Subject: Licensing Act 2003 Review of a Premises Licence:
Jurassica, 7 Monteney Crescent, Sheffield, S5 9DP

Author of Report: Shimla Finch

Summary: To consider an application for the **Review** of a premises licence under the Licensing Act 2003 submitted by the Licensing Authority

Recommendations: That Members consider all the relevant information available and any representations that may be made.

Background Papers: Attached
[Licensing Act 2003 – Statement of Licensing Policy](#)
[Guidance issued under section 182 of the Licensing Act 2003](#)

Category of Report: OPEN
SYP Submission Appendix G - CLOSED

NOT FOR PUBLICATION

Because of containing CONFIDENTIAL INFORMATION and/or EXEMPT INFORMATION Within paragraph 7 of Schedule 12A to the Local Government Act 1972 as amended.

REPORT OF THE CHIEF LICENSING OFFICER, HEAD OF LICENSING, TO THE LICENSING SUB COMMITTEE

Ref No 143/23

Jurassica, 71 Montenev Crescent, Sheffield, S5 9DP

1.0 PURPOSE OF REPORT

- 1.1 To consider an application for the review of a premises licence made under Section 51 of the Licensing Act 2003 in relation to Jurassica, 71 Montenev Crescent, Sheffield, S5 9DP.

2.0 THE REVIEW APPLICATION

- 2.1 The review application was submitted by the Licensing Authority as a Responsible Authority on 19th October 2023 on the following grounds:

- Breach of the Licensing Act 2003 (*Duty to keep and produce licence s57(ss3)*); and
- Breaching the following licensing conditions on Annex 2 of the premises licence:
 1. *All staff will have relevant background checks due to the nature of the premises being themed for children.*
 2. *The challenge 25 scheme shall be in operation at the premises to ensure that no alcohol will be sold to under 18's. Anyone attempting to purchase alcohol that appears to be under the age of 25 will be asked for proof of age for example a photo driving license or passport. Failure to produce satisfactory proof of age will result in a refused alcohol sale. Clear prominent and unobstructed signage of the scheme will be displayed at entry points and points of sale.*
 3. *The use of door staff will be risk assessed on an ongoing basis by the licence holder or premise supervisor. Where engaged, door staff shall be licensed by the Security Industry Authority.*
 5. *The use of glass alternative drinking vessels shall be utilised in accordance with the premises assessment of risk.*
 6. *Staff will receive training on matters concerning underage sales, drugs policies, and operating procedures. Records of such training will be kept and made available for inspection of the authorities*
 7. *A CCTV system to the specification of South Yorkshire Police will be fitted, maintained and in use at all times whilst the premises are open (in line with specification July 2019) . The CCTV images will be stored for 30 days and police and authorised officers of the council will be given access to images for purposes in connection with the prevention and detection of crime and disorder, in line with GDPR guidance. Members of the management team will be trained in the use of the system.*
 8. *Clear and legible notices shall be displayed at all exits requesting that the public respect the needs of local residents and to leave the premises and area quietly.*

9. *Events will only be held at the licensed premises following a booking procedure, whereby the Premises Licence Holder / DPS will ensure that if a function is to be booked then full details of the name, address and telephone number of the person to hold the event will be obtained and made available to the Police upon request.*

11. *The Designated Premises Supervisor or other such responsible member of staff must be assigned to act as the coordinator for ensuring that risk management systems are operating and staff are trained in relation to safeguarding children at all times. This person must act in compliance with the training and guidance provided by the Sheffield Children's Safeguarding Partnership and other relevant responsible authorities.*

12. *The Challenge 25 scheme must operate including a refusals log, signage and the maintenance of staff training records.*

13. *Persons under the age of 18 years are not permitted after 21:00 hours unless accompanied by a responsible adult and attending a pre-booked family type function or dining.*

2.2 The application to review the premises licence is based on the following Licensing Act 2003 objectives: -

- **Prevention of Crime and Disorder**
- **Public Safety**
- **Prevention of Public Nuisance**
- **Protection of Children from Harm**

2.3 The Review application and supporting evidence is attached at Appendix 'A' which details the full grounds of the review application.

2.4 A copy of the current premises licence SY002923PR is attached at Appendix 'B'.

3.0 REASONS FOR REFERRAL

3.1 The Licensing Authority must under the Act refer any application for review to the Licensing Committee, unless it is withdrawn, or if representations are made by an interested party that the Licensing Authority are of the opinion that they are frivolous or vexatious.

3.2 The Review application details various site visits and the initial multi-agency visit on December 2022 in relation to a reported underage person being hurt by glass at a private 18th birthday party held at the premises.

3.3 Further compliance checks were carried out on the visit, and it was found that there were multiple breaches of their licence conditions which is attached at Annex 2 of the premises licence (please refer to paragraph 2.1 above for the breaches found).

3.4 Warning letters and further visits have been carried out throughout this year and an action plan drafted to assist the premises in compliance. Conditions 1, 3, 5, 7, 8 and

9 remain to be in breach and the current Designated Premises Supervisor has failed to fully engage in attempts to arrange follow up visits.

3.5 Further complaints have been received alleging the premises are operating beyond their permitted hours. On investigation, the premises were unable to provide CCTV footage due to issues with the CCTV systems.

3.6 The Licensing Authority in its Review submission details how the licence holder and designated premises supervisor have failed to promote the licensing objectives due to the breaches. Full details of the concerns and issues raised are detailed in the application documents at Appendix A.

3.7 During the consultation period, the Licensing Authority has also received representations from the following: -

- | | | |
|----|---------------------------------------------|--------------|
| a) | Sheffield Children Safeguarding Partnership | Appendix 'C' |
| b) | South Yorkshire Police | Appendix 'C' |

3.8 The applicant (the Licensing Authority); the Premises Licence Holder and parties who have made representations have all been invited to attend the hearing. Copies of the front pages of the notices are attached to this report labelled Appendix 'D'.

4.0 FINANCIAL IMPLICATIONS

4.1 There are no specific financial implications arising from this application. However additional costs may be incurred should the matter go to appeal. In such an eventuality it may not be possible to recover all these costs. The impact of these additional costs (if any) will be kept under review and may be subject of a further report during the year.

5.0 THE LEGAL POSITION

5.1 The Licensing Act 2003 at section 52(3) requires that the Licensing Authority must, having regard to the application and any relevant representations, take such steps mentioned in subsection (4) (if any) as it considers necessary for the promotion of the licensing objectives.

5.2 Section 52(4) states:

“The steps are –

- a) To modify the conditions of the licence;
- b) To exclude the licensable activity from the scope of the licence;
- c) To remove the designated premises supervisor;
- d) To suspend the licence for a period not exceeding three months;
- e) To revoke the licence;

and for this purpose, the conditions of the licence are modified if any of them is altered or omitted, or any new condition added.

5.3 If members decide to take the steps referred to in (a) or (b) above, it may provide that the modification or exclusion is to have effect for only such period (not exceeding three months) as it may specify.

5.4 The Licensing Act 2003 at section 52(11) states that:

“A determination under this section does not have effect –

- a) until the end of the period given for appealing against the decision, or
- b) if the decision is appealed against, until the appeal is disposed of.”

5.5 The Licensing Act 2003 at section 4(1) requires the Licensing Authority to carry out its functions with a view to promoting the Licensing Objectives which section 4(2) sets out as: -

- a) the prevention of crime and disorder,
- b) public safety,
- c) the prevention of public nuisance,
- d) the protection of children from harm.

5.6 Section 4(3) of the Licensing Act also requires the Licensing Authority to have regard to the published Statement of Licensing Policy and any guidance issued by the Secretary of State under Section 182.

6.0 HEARINGS REGULATIONS

6.1 Regulations governing hearings under the Licensing Act 2003 have been made by the Secretary of State.

6.2 The Licensing Authority has provided all parties with the information required in the Regulations to the 2003 Act as set out at Appendix ‘D’.

6.3 Attached at Appendix ‘D’ is the following: -

- a) a copy of the Notice of Hearing;
- b) the rights of a party provided in Regulations 15 and 16;
- c) the consequences if a party does not attend or is not represented at the hearing
- d) the procedure to be followed at the hearing.

7.0 APPEALS

7.1 The Licensing Act 2003 section 181 and Schedule 5 makes provision for appeals to be made by the applicant; the holder of the premises licence and those making representations against decisions of the Licensing Authority to the Magistrates Court.

8.0 RECOMMENDATIONS

8.1 That members carefully consider the application for review along with any other representations made and take such steps as detailed in paragraph 5.2 above that the Committee consider necessary for the promotion of the Licensing Objectives.

9.0 OPTIONS OPEN TO THE COMMITTEE

- 9.1
- a) modify the conditions of the licence;
 - b) exclude a licensable activity from the scope of the licence;
 - c) remove the designated premises supervisor;
 - d) suspend the licence for a period not exceeding three months;
 - e) revoke the licence; or
 - f) reject the application for review.

Chief Licensing Officer, Head of Licensing
Block C, Staniforth Road Depot
Sheffield, S9 3HD.

11th December 2023

Appendix A

Review application and supporting documents

**Application for the review of a premises licence or club premises certificate under the
Licensing Act 2003**

PLEASE READ THE FOLLOWING INSTRUCTIONS FIRST

Before completing this form please read the guidance notes at the end of the form.
If you are completing this form by hand please write legibly in block capitals. In all cases ensure that your answers are inside the boxes and written in black ink. Use additional sheets if necessary.
You may wish to keep a copy of the completed form for your records.

I Gareth Barrett, Licensing Enforcement & Technical Officer

(Insert name of applicant)

apply for the review of a premises licence under section 51 of the Licensing Act 2003 for the premises described in Part 1 below (delete as applicable)

Part 1 – Premises or club premises details

Postal address of premises or, if none, ordnance survey map reference or description Jurassica 71 Monteney Crescent Sheffield	
Post town Sheffield	Post code (if known) S5 9DP

Name of premises licence holder or club holding club premises certificate (if known) Chantelle Synyer (Jurassica LTD)

Number of premises licence or club premises certificate (if known) SY2923PR

Part 2 - Applicant details

I am

Please tick ✓ yes

- | | |
|--------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------|
| 1) an individual, body or business which is not a responsible authority (please read guidance note 1, and complete (A) or (B) below) | <input type="checkbox"/> |
| 2) a responsible authority (please complete (C) below) | <input checked="" type="checkbox"/> |
| 3) a member of the club to which this application relates (please complete (A) below) | <input type="checkbox"/> |

(A) DETAILS OF INDIVIDUAL APPLICANT (fill in as applicable)

Please tick ✓ yes

Mr Mrs Miss Ms Other title
(for example, Rev)

Surname

First names

I am 18 years old or over

Please tick ✓ yes

**Current postal
address if
different from
premises
address**

Post town

Post Code

Daytime contact telephone number

**E-mail address
(optional)**

(B) DETAILS OF OTHER APPLICANT

Name and address

Telephone number (if any)

E-mail address (optional)

(C) DETAILS OF RESPONSIBLE AUTHORITY APPLICANT

Name and address

Gareth Barrett Licensing Enforcement & Technical Officer
Sheffield City Council
Licensing Service
Block C, Staniforth Road Depot
Staniforth Road
Sheffield
S9 3HD

Telephone number (if any)

██████████

E-mail address (optional)

████████████████████████████████████████

This application to review relates to the following licensing objective(s)

- | | |
|-----------------------------------------|-------------------------------------|
| | Please tick one or more boxes ✓ |
| 1) the prevention of crime and disorder | <input checked="" type="checkbox"/> |
| 2) public safety | <input checked="" type="checkbox"/> |
| 3) the prevention of public nuisance | <input checked="" type="checkbox"/> |
| 4) the protection of children from harm | <input checked="" type="checkbox"/> |

Please state the ground(s) for review (please read guidance note 2)

Breached Legislation:

- Section 57(ss3) of the Licensing Act 2003 - **Duty to keep and produce licence**

A joint meeting was undertaken by myself, Catherine Jarvis (Police Licensing) and Julie Hague (Safeguarding Board) on **23rd December 2022**. The Licensee / DPS Chantelle Synyer and her employee Joanne Furnace were also in attendance. The purpose of the visit was to ascertain the facts surrounding a report of an underage person being glassed in the hand at midnight on 18th December 2022.

Chantelle explained that the premises was hired out for a private 18th Birthday Party. Joanne stated that she called last orders on the night in question and recalls hearing 2 males singing football songs and assumed they were hugging each other before stumbling and falling over. Joanne also advised that one of the males were holding a Carling Glass during this time which smashed when the pair had fallen over, this resulted in the 17 year old male cutting his finger on the broken glass.

18th Birthday Parties are inherently difficult to manage and strong management is required to ensure I.D. checks are made, no proxy sales take place and that alcohol is not sneaked on to the premises. It is always advised that door staff are used to prevent fights from breaking out and to monitor toilets frequently to ensure alcoholic drinks are not being consumed behind closed doors. Door staff wasn't used on the night and Joanne confirmed that they found several empty bottles of vodka within the toilets.

As part of the visit, a full licence check was undertaken to ensure compliance with the conditions pertained under annex 2 of the Premises Licence. I noted the following breach in Licence Conditions:

1) All staff will have relevant background checks due to the nature of the premises being themed for children.

Breach- no evidence that relevant checks have been completed on all staff.

Evidence of compliance required.

2) The challenge 25 scheme shall be in operation at the premises to ensure that no alcohol will be sold to under 18's. Anyone attempting to purchase alcohol that appears to be under the age of 25 will be asked for proof of age for example a photo driving license or passport. Failure to produce satisfactory proof of age will result in a refused alcohol sale. Clear prominent and unobstructed signage of the scheme will be displayed at entry points and points of sale. Conditions agreed with South Yorkshire Police 21.6.2021

BREACHED – There are no measures in place to safeguard against an under 18 being served alcohol. No Challenge 25 posters in place and unable to provide a refusals log book as per the Challenge policy. Evidence of compliance required.

3) The use of door staff will be risk assessed on an ongoing basis by the licence holder or premise supervisor. Where engaged, door staff shall be licensed by the Security Industry Authority.

BREACHED – No risk assessment in place for the party in question. 18th parties are inherently high risk requiring the need for door staff to be employed. Evidence of compliance required.

5) The use of glass alternative drinking vessels shall be utilised in accordance with the premises assessment of risk.

BREACHED – NO risk assessment in place and polycarbonate glasses not used during the time of the incident. Evidence of compliance required.

6) Staff will receive training on matters concerning underage sales, drugs policies, and operating procedures. Records of such training will be kept and made available for inspection of the authorities.

BREACHED - No staff training records made available at the time of inspection, covering the above areas. Evidence of compliance required.

7) A CCTV system to the specification of South Yorkshire Police will be fitted, maintained and in use at all times whilst the premises are open (in line with specification July 2019) . The CCTV images will be stored for 30 days and police and authorised officers of the council will be given access to images for purposes in connection with the prevention and detection of crime and disorder, in line with GDPR guidance. Members of the management team will be trained in the use of the system.

PARTIAL BREACH – unavailable at the time of inspection. Evidence of compliance required.

8) Clear and legible notices shall be displayed at all exits requesting that the public respect the needs of local residents and to leave the premises and area quietly.

BREACH – you advised that there were posters on the doors but these have fallen off. Evidence of compliance required.

9) Events will only be held at the licensed premises following a booking procedure, whereby the Premises Licence Holder / DPS will ensure that if a function is to be booked then full details of the name, address and telephone number of the person to hold the event will be obtained and made available to the Police upon request.

PARTIAL BREACH – booking log provided but fails to meet condition requirements.

11) The Designated Premises Supervisor or other such responsible member of staff must be assigned to act as the co-ordinator for ensuring that risk management systems are operating and staff are trained in relation to safeguarding children at all times. This person must act in compliance with the training and guidance provided by the Sheffield Children's Safeguarding Partnership and other relevant responsible authorities.

BREACHED – no evidence of any staff members completing the Safeguarding training course for licensed venues. Evidence of compliance required.

12) The Challenge 25 scheme must operate including a refusals log, signage and the maintenance of staff training records

BREACHED – as per condition 2

13) Persons under the age of 18 years are not permitted after 21:00 hours unless accompanied by a responsible adult and attending a pre-booked family type function or dining.

BREACHED – the victim in the incident was unaccompanied and not in attendance with a responsible adult.

Due to the number of breach in licence conditions outlined above, this formal warning letter was issued, via email, to Chantelle on 19th January 2023. The letter advised Chantelle that she must address the breach in conditions as soon as practicable. An email was issued separately from Catherine Jarvis on the 19th January 2023 which gave Chantelle 10 working days to address the breaches.

A follow-up visit was undertaken by myself and Catherine Jarvis on **21st February 2023**. During the visit Chantelle states that her laptop was stolen from her other business premises and was unable to respond to the emails sent to her on the 19th January 2023. All recorded breaches still not addressed. Chantelle was advised that the Licence conditions are legal requirements she agreed to adhere. Chantelle was placed on a voluntary action plan and given dates which each item must be addressed by, the latest being 10th April 2023. Chantelle advised that her insurance company are paying out within 7 working days and she will purchase a new laptop and address the breaches.

A third visit was undertaken again by myself and Catherine Jarvis on **26th April 2023**. Whilst Chantelle addressed some of the breaches, several breaches still remain. Breach in conditions include 1, 3, 5, 7, 8 and 9. Chantelle was given until the 5th May 2023 to complete the Action plan.

Since this time, Catherine has made several attempts at arranging a follow-up visit with Chantelle but unfortunately, Chantelle has failed to fully engage and confirm a date due to other work commitments and personal issues.

Several further complaints have been made that the premises are opening beyond her licensable times. CCTV evidence has been requested from Chantelle in order to disprove the allegations. Chantelle has advised that there is an issue with the CCTV and that an engineer is looking in to the issues.

Myself and Catherine attended an unannounced visit to the premises on Thursday **5th October 2023**. Chantelle wasn't present but an employee Rich advised that he is helping out at the minute and living above the premises. When asked if they have a refusals log, Rich stated that he writes any refusals on a piece of paper and gives it to Chantelle at the end of the evening to place on the refusals log, locked away.

A last attempt to arrange a meeting with Chantelle was made by Catherine to attend the premises on **11th October 2023**. Chantelle failed to engage and didn't contact Catherine until after this date.

The Sheffield City Council Statement of Licensing Policy within the prevention of crime and disorder Policy (page 15) states:

Applicants are required to consider the use of CCTV as part of their crime and disorder reduction measures and evidence of such consideration should be detailed in the application form. Applications must take into account the circumstances surrounding that application and whether a requirement to have a surveillance camera system is appropriate in that particular case.

South Yorkshire Police (SYP) Licensing Officers are able to visit your premises to discuss CCTV requirements, with a standard specification being that the system fitted has a minimum of 28 days recording facility, and the ability for nominated or authorised staff members to be able to operate the system any time in the event of immediate

access being required to images by South Yorkshire Police or Local Authority Officers in line with GDPR guidance.

Breach in condition 7 of the operating schedule highlights the disregard for the prevention of crime and disorder objective

The Sheffield City Council Statement of Licensing Policy within the protection of Children from Harm Policy (Page 22) States:

Proof of Age / Age Verification Scheme It is a mandatory requirement for a proof of age scheme to operate to prevent underage sales of alcohol. In order to be recognised by the Sheffield Children’s Safeguarding Partnership, the scheme must comply with the following criteria:

- **Proof of age must be requested if any staff suspects that the customer is under the age of 18 years. To assist staff, rules such as ‘Challenge 21’, ‘Challenge 25’ or similar should be applied. STATEMENT OF LICENSING POLICY - 2021 23**
- **A refusals register must be maintained and made available for inspection at reasonable request. Records should include the date and time of the refusal, the product the young person attempted to buy or the reason for refusal/ejection, a physical description of the customer and any other significant comments;**
- **Signage must be displayed throughout the premises to promote the chosen scheme;**
- **Staff training records must be maintained and made available for inspection at reasonable request.**

Breaches in conditions 2,11,12 and 13 of the operating schedule highlights the Licensees disregard for the protection of children from harm objective

The Sheffield City Council Statement of Licensing Policy within Public Safety Policy (Page 18) States:

The licensing authority considers that the safety of the public (including but not limited to customers, employees and visitors) within the venue is of paramount importance. To a lesser extent, applicants should also demonstrate that consideration has been given to the area immediately outside or adjacent to the venue with regard to public safety.

Sheffield City Councils Statement of Licensing Policy introduction also advises that:

The Licensing Authority will continue to tackle those who fail to uphold the licensing objectives, breach their conditions, or operate outside their licence. In addition to this the introduction also states that we seek to provide assistance to resolve issues, become compliant and encourage to actively uphold the licensing objectives. If licensees or operators persist in non-compliance and choose to not co-operate after this help and guidance has been provided, the Council will take firm steps which could result in the license revocation and possible further legal action where the situation would deem necessary.

I believe that I have sufficiently highlighted the lack of engagement from Miss SYNYER (DPS / Licensee) to uphold and promote the four core licensing objectives.

As a Responsible Authority, we have no confidence that the Licensee would adhere to any further conditions imposed at a hearing given her previous lack of engagement to address existing licence conditions. I therefore recommend nothing less than a full revocation of the premises licence would be appropriate.

Please

tick ✓ yes

Have you made an application for review relating to the premises before

If yes please state the date of that application

Day	Month	Year
<input type="text"/>	<input type="text"/>	<input type="text"/>

If you have made representations before relating to the premises please state what they were and when you made them

N/A

Please tick ✓ yes

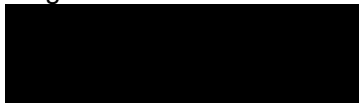
- I have sent copies of this form and enclosures to the responsible authorities and the premises licence holder or club holding the club premises certificate, as appropriate
- I understand that if I do not comply with the above requirements my application will be rejected

IT IS AN OFFENCE, UNDER SECTION 158 OF THE LICENSING ACT 2003, TO MAKE A FALSE STATEMENT IN OR IN CONNECTION WITH THIS APPLICATION. THOSE WHO MAKE A FALSE STATEMENT MAY BE LIABLE ON SUMMARY CONVICTION TO A FINE OF ANY AMOUNT.

Part 3 – Signatures (please read guidance note 4)

Signature of applicant or applicant’s solicitor or other duly authorised agent (please read guidance note 5). **If signing on behalf of the applicant please state in what capacity.**

Signature



Date **19/10/2023**

.....

Capacity **Licensing Enforcement & Technical Officer**

.....

Contact name (where not previously given) and postal address for correspondence associated with this application (please read guidance note 6)

Post town

Post Code

Telephone number (if any)

If you would prefer us to correspond with you using an e-mail address your e-mail address (optional)

Notes for Guidance

1. A responsible authority includes the local police, fire and rescue authority and other statutory bodies which exercise specific functions in the local area.
2. The ground(s) for review must be based on one of the licensing objectives.
3. Please list any additional information or details for example dates of problems which are included in the grounds for review if available.
4. The application form must be signed.
5. An applicant’s agent (for example solicitor) may sign the form on their behalf provided that they have actual authority to do so.
6. This is the address which we shall use to correspond with you about this application.

Appendix B

Premises Licence

Licensing Act 2003 Premises Licence

Issue No: 1

SY002923 PR

LOCAL AUTHORITY



Licensing Service

Place Portfolio

Block C Staniforth Road Depot
Staniforth Road
Sheffield
S9 3HD

Tel: 0114 2734264

Taxi Enquiries: taxilicensing@sheffield.gov.uk

General Licensing: licensing@sheffield.gov.uk

The Sheffield City Council being the Licensing Authority under the above Act, hereby grant this licence in accordance with the requirements of the Licensing Act 2003 in respect of and subject to the conditions attached:

Part 1 - Premises Details

POSTAL ADDRESS OF PREMISES, OR IF NONE, ORDNANCE SURVEY MAP REFERENCE OR DESCRIPTION

Jurassica

71 Monteny Crescent, Sheffield, S5 9DP.

Telephone 0114 246 7231

WHERE THE LICENCE IS TIME LIMITED THE DATES

Not applicable

LICENSABLE ACTIVITIES AUTHORISED BY THE LICENCE

- a performance of a play
- a performance of live music
- entertainment of a similar description to that falling within a performance of live music, any playing of recorded music or a performance of dance
- the supply of alcohol

THE TIMES THE LICENCE AUTHORISES THE CARRYING OUT OF LICENSABLE ACTIVITIES

Activity	Day	Time From	Time To
A. Performance of a play (Indoors & Outdoors)			
	Sunday	8:00am	10:00am
	Monday	8:00am	10:00am
	Tuesday	8:00am	10:00am
	Wednesday	8:00am	10:00am
	Thursday	8:00am	10:00am
	Friday	8:00am	10:00am
	Saturday	8:00am	10:00am
E. Performance of live music (Indoors & Outdoors)			
	Friday	8:00am	Midnight
	Saturday	8:00am	Midnight
	Sunday	8:00am	Midnight
H. Entertainment of a similar description to that falling within E, F, or G (Indoors & Outdoors)			
	Friday	8:00am	Midnight
	Saturday	8:00am	Midnight
	Sunday	8:00am	Midnight



Licensing Act 2003 Premises Licence

Issue No: 1

SY002923 PR**THE TIMES THE LICENCE AUTHORISES THE CARRYING OUT OF LICENSABLE ACTIVITIES continued ...**

Activity	Day	Time From	Time To
J. Supply of alcohol for consumption ON and OFF the premises			
	Sunday	10:00am	Midnight
	Monday	10:00am	Midnight
	Tuesday	10:00am	Midnight
	Wednesday	10:00am	Midnight
	Thursday	10:00am	Midnight
	Friday	10:00am	1:00am
	Saturday	10:00am	1:00am

THE OPENING HOURS OF THE PREMISES

Day	Time From	Time To
Sunday	8:00am	Midnight
Monday	8:00am	Midnight
Tuesday	8:00am	Midnight
Wednesday	8:00am	Midnight
Thursday	8:00am	Midnight
Friday	8:00am	1:00am
Saturday	8:00am	1:00am

PLEASE NOTE:

In the event, that the hours permitted on this premises licence differ from those authorised on your planning consent, you **MUST ONLY** operate to which ever is the most restrictive permission.

Both Licensing and Planning carry out enforcement activities and if you are found to be in breach of either your premises licence and / or your planning consent, it may result in legal action being taken against you.

WHERE THE LICENCE AUTHORISES SUPPLIES OF ALCOHOL WHETHER THESE ARE ON AND / OR OFF SUPPLIES

- J. Supply of alcohol for consumption ON and OFF the premises

Part 2

NAME, (REGISTERED) ADDRESS, TELEPHONE NUMBER AND EMAIL (WHERE RELEVANT) OF HOLDER OF PREMISES LICENCE

Jurassica LTD
Modern House, Summer Lane, Barnsley, S70 2NP.

0114 2456050

REGISTERED NUMBER OF HOLDER, FOR EXAMPLE COMPANY NUMBER, CHARITY NUMBER (WHERE APPLICABLE)

Jurassica LTD

12956885

NAME, ADDRESS AND TELEPHONE NUMBER OF DESIGNATED PREMISES SUPERVISOR WHERE THE PREMISES LICENCE AUTHORISES THE SUPPLY OF ALCOHOL

Chantelle SYNTER



Licensing Act 2003 Premises Licence

Issue No: 1

SY002923 PR

PERSONAL LICENCE NUMBER AND ISSUING AUTHORITY OF PERSONAL LICENCE HELD BY DESIGNATED PREMISES SUPERVISOR
WHERE THE PREMISES LICENCE AUTHORISES FOR THE SUPPLY OF ALCOHOL

Licence No: **SY4702PER**

Issued by: **Sheffield**

STATE WHETHER ACCESS TO THE PREMISES BY CHILDREN IS RESTRICTED OR PROHIBITED

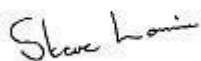
restricted

LICENCE DATES

Licence first effective date: **30 June, 2021**

This Premises Licence shall be in force from: **30 June, 2021**

Issue date of this licence: **31 March, 2022**



Steve Lonnia
Head of Licensing Services
On behalf of Sheffield City Council (Issuing Licensing Authority)



Licensing Act 2003 Premises Licence

Issue No: 1

SY002923 PR



ANNEXES

ANNEX 1 - MANDATORY CONDITIONS

Mandatory Condition 1 (Section 19 ss 2)

Where a licence authorises the sale of alcohol then no supply of alcohol may be made under the premises licence

- (a) at a time when there is no designated premises supervisor in respect of the premises licence, or
- (b) at a time when the designated premises supervisor does not hold a personal licence or his personal licence is suspended.

Mandatory Condition 2 (Section 19 ss 3)

Where a licence authorises the sale of alcohol then every supply of alcohol under the premises licence must be made or authorised by a person who holds a personal licence.

Mandatory Condition 3 (Section 20)

1. Where a premises licence authorises the exhibition of films, the licence includes the following conditions relating to the admission of children to the exhibition:

- (a) The admission of children (under 18) to the exhibition of any film must be restricted in accordance with the classification set by the film classification body (currently the BBFC).
- (b) In a case where there is no classification given by the classification body (the BBFC) the admission of children to the exhibition of any film must be restricted in accordance with any recommendation given by the Licensing Authority.

2. In this section

"children" means persons aged under 18; and

"film classification body" means the person or persons designated as the authority under section 4 of the Video Recordings Act 1984 (c.39) (authority to determine suitability of video works for classification).

Mandatory Condition 4 (Section 21)

Where a premises licence includes a condition that at specified times one or more individuals must be at the premises to carry out a security activity each such individual must be licensed by the Security Industry Authority.

ANNEX 1B - MANDATORY CONDITION EFFECTIVE FROM 28TH MAY 2014:

1. A relevant person shall ensure that no alcohol is sold or supplied for consumption on or off the premises for a price which is less than the permitted price.

2. For the purposes of the condition set out in paragraph 1

(a) "duty" is to be construed in accordance with the Alcoholic Liquor Duties Act 1979;

(b) "permitted price" is the price found by applying the formula

$$P = D + (D \times V)$$

where

(i) P is the permitted price,

ANNEXES continued ...

- (ii) D is the amount of duty chargeable in relation to the alcohol as if the duty were charged on the date of the sale or supply of the alcohol, and
- (iii) V is the rate of value added tax chargeable in relation to the alcohol as if the value added tax were charged on the date of the sale or supply of the alcohol;
- (c) "relevant person" means, in relation to premises in respect of which there is in force a premises licence
- (i) the holder of the premises licence,
 - (ii) the designated premises supervisor (if any) in respect of such a licence, or
 - (iii) the personal licence holder who makes or authorises a supply of alcohol under such a licence;
- (d) "relevant person" means, in relation to premises in respect of which there is in force a club premises certificate, any member or officer of the club present on the premises in a capacity which enables the member or officer to prevent the supply in question; and
- (e) "value added tax" means value added tax charged in accordance with the Value Added Tax Act 1994.
3. Where the permitted price given by Paragraph (b) of paragraph 2 would (apart from this paragraph) not be a whole number of pennies, the price given by that sub-paragraph shall be taken to be the price actually given by that sub-paragraph rounded up to the nearest penny.
4. (1) Sub-paragraph (2) applies where the permitted price given by Paragraph (b) of paragraph 2 on a day ("the first day") would be different from the permitted price on the next day ("the second day") as a result of a change to the rate of duty or value added tax.
(2) The permitted price which would apply on the first day applies to sales or supplies of alcohol which take place before the expiry of the period of 14 days beginning on the second day.

ANNEX 2 - CONDITIONS CONSISTENT WITH THE OPERATING SCHEDULE

1. All staff will have relevant background checks due to the nature of the premises being themed for children.
2. The challenge 25 scheme shall be in operation at the premises to ensure that no alcohol will be sold to under 18's. Anyone attempting to purchase alcohol that appears to be under the age of 25 will be asked for proof of age for example a photo driving license or passport. Failure to produce satisfactory proof of age will result in a refused alcohol sale. Clear prominent and unobstructed signage of the scheme will be displayed at entry points and points of sale.

Conditions agreed with South Yorkshire Police 21.6.2021

3. The use of door staff will be risk assessed on an ongoing basis by the licence holder or premise supervisor. Where engaged, door staff shall be licensed by the Security Industry Authority.
4. Drinks may not be removed from the premises in open containers save for consumption in any external area provided for that purpose.
5. The use of glass alternative drinking vessels shall be utilised in accordance with the premises assessment of risk.
6. Staff will receive training on matters concerning underage sales, drugs policies, and operating procedures. Records of such training will be kept and made available for inspection of the authorities
7. A CCTV system to the specification of South Yorkshire Police will be fitted, maintained and in use at all times whilst the premises are open (in line with specification July 2019) . The CCTV images will be stored for 30 days and police and authorised officers of the council will be given access to images for purposes in connection with the prevention and detection of crime and disorder, in line with GDPR guidance. Members of the management team will be trained in the use of the system.

ANNEXES continued ...

8. Clear and legible notices shall be displayed at all exits requesting that the public respect the needs of local residents and to leave the premises and area quietly.
9. Events will only be held at the licensed premises following a booking procedure, whereby the Premises Licence Holder / DPS will ensure that if a function is to be booked then full details of the name, address and telephone number of the person to hold the event will be obtained and made available to the Police upon request.
10. External live music to cease at 20.00 hours daily.
11. The Designated Premises Supervisor or other such responsible member of staff must be assigned to act as the co-ordinator for ensuring that risk management systems are operating and staff are trained in relation to safeguarding children at all times. This person must act in compliance with the training and guidance provided by the Sheffield Children's Safeguarding Partnership and other relevant responsible authorities.
12. The Challenge 25 scheme must operate including a refusals log, signage and the maintenance of staff training records.
13. Persons under the age of 18 years are not permitted after 21:00 hours unless accompanied by a responsible adult and attending a pre-booked family type function or dining.

ANNEX 3 - CONDITIONS ATTACHED AFTER A HEARING BY THE LICENSING AUTHORITY

None

ANNEX 4 - Plans

Plan Reference: Jurassica, 71 Montenev Crescent
Dated: 28/5/2021



LOCAL AUTHORITY



Licensing Service

Place Portfolio

Block C Staniforth Road Depot
Staniforth Road
Sheffield
S9 3HD

Tel: 0114 2734264

Taxi Enquiries: taxilicensing@sheffield.gov.uk

General Licensing: licensing@sheffield.gov.uk

The Sheffield City Council being the Licensing Authority under the above Act, hereby grant this licence in accordance with the requirements of the Licensing Act 2003 in respect of and subject to the conditions attached:

Premises Details

POSTAL ADDRESS OF PREMISES, OR IF NONE, ORDNANCE SURVEY MAP REFERENCE OR DESCRIPTION

Jurassica

71 Monteny Crescent, Sheffield, S5 9DP.

Telephone 0114 246 7231

WHERE THE LICENCE IS TIME LIMITED THE DATES

Not applicable

LICENSABLE ACTIVITIES AUTHORISED BY THE LICENCE

- a performance of a play
- a performance of live music
- entertainment of a similar description to that falling within a performance of live music, any playing of recorded music or a performance of dance
- the supply of alcohol

THE TIMES THE LICENCE AUTHORISES THE CARRYING OUT OF LICENSABLE ACTIVITIES

Activity	Day	Time From	Time To
A. Performance of a play (Indoors & Outdoors)			
	Sunday	8:00am	10:00am
	Monday	8:00am	10:00am
	Tuesday	8:00am	10:00am
	Wednesday	8:00am	10:00am
	Thursday	8:00am	10:00am
	Friday	8:00am	10:00am
	Saturday	8:00am	10:00am
E. Performance of live music (Indoors & Outdoors)			
	Friday	8:00am	Midnight
	Saturday	8:00am	Midnight
	Sunday	8:00am	Midnight
H. Entertainment of a similar description to that falling within E, F, or G (Indoors & Outdoors)			
	Friday	8:00am	Midnight
	Saturday	8:00am	Midnight
	Sunday	8:00am	Midnight



Premises Licence Summary SY002923 PR

THE TIMES THE LICENCE AUTHORISES THE CARRYING OUT OF LICENSABLE ACTIVITIES continued ...

Activity	Day	Time From	Time To
J. Supply of alcohol for consumption ON and OFF the premises	Sunday	10:00am	Midnight
	Monday	10:00am	Midnight
	Tuesday	10:00am	Midnight
	Wednesday	10:00am	Midnight
	Thursday	10:00am	Midnight
	Friday	10:00am	1:00am
	Saturday	10:00am	1:00am

THE OPENING HOURS OF THE PREMISES

Day	Time From	Time To
Sunday	8:00am	Midnight
Monday	8:00am	Midnight
Tuesday	8:00am	Midnight
Wednesday	8:00am	Midnight
Thursday	8:00am	Midnight
Friday	8:00am	1:00am
Saturday	8:00am	1:00am

PLEASE NOTE:

In the event, that the hours permitted on this premises licence differ from those authorised on your planning consent, you MUST ONLY operate to which ever is the most restrictive permission.

Both Licensing and Planning carry out enforcement activities and if you are found to be in breach of either your premises licence and / or your planning consent, it may result in legal action being taken against you.

WHERE THE LICENCE AUTHORISES SUPPLIES OF ALCOHOL WHETHER THESE ARE ON AND / OR OFF SUPPLIES

- J. Supply of alcohol for consumption ON and OFF the premises

NAME, (REGISTERED) ADDRESS OF HOLDER OF PREMISES LICENCE

Jurassica LTD
Modern House, Summer Lane, Barnsley, S70 2NP.

REGISTERED NUMBER OF HOLDER, FOR EXAMPLE COMPANY NUMBER, CHARITY NUMBER (WHERE APPLICABLE)

Jurassica LTD

12956885

NAME OF DESIGNATED PREMISES SUPERVISOR WHERE THE PREMISES LICENCE AUTHORISES THE SUPPLY OF ALCOHOL

Chantelle SYNYER



STATE WHETHER ACCESS TO THE PREMISES BY CHILDREN IS RESTRICTED OR PROHIBITED

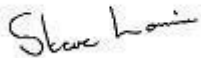
restricted

LICENCE DATES

Licence first effective date: 30 June, 2021

This premises licence shall be in force from: 30 June, 2021

Issued date of this licence: 31 March, 2022



Steve Lonnia
Head of Licensing Services
On behalf of Sheffield City Council (Issuing licensing authority)

Appendix C

**Representations:
Sheffield Children Safeguarding Partnership
South Yorkshire Police**

Sheffield Safeguarding Children Partnership



Address correspondence to:

██████████
Sheffield Children Safeguarding
Partnership
Floor 3
Howden House
Union Street
Sheffield S1 2SH
Email: ██████████

The Licensing Authority
Licensing Service
Business Strategy & Regulation
Block C, Staniforth Road Depot
Sheffield S9 3HD

Dear Licensing Sub Committee

REPRESENTATION IN RESPONSE TO THE APPLICATION TO REVIEW THE PREMISES LICENCE: Jurassica, 71 Montenev Crescent, Sheffield S5 9DP

I am writing to make a representation on behalf of the Sheffield Children Safeguarding Partnership (SCSP), as the Responsible Authority for the protection of children from harm under the Licensing Act 2003. The reason for the representation is to highlight the safeguarding risk at the premises due to inconsistent management arrangements and non compliance with licence conditions.

The premises operates as a themed pub that is designed to attract children and families and as such, the licence bears a number of conditions that are designed to ensure the premises offers a safe and suitable environment for children, in line with the Council's Licensing Policy. The Sheffield Children Safeguarding Partnership (SCSP) is concerned that there is evidence that these conditions have not been complied with due to inconsistent management arrangements.

The Sheffield Children Safeguarding Partnership became involved with the premises in December 2022, when I attended a meeting on 23rd December, with the licence holder/DPS, Ms Chantelle Synyer (Jurassica LTD). Mrs Jarvis, Licensing Officer, South Yorkshire Police and Mr Barrett, Sheffield City Council Licensing Officer were also in attendance to discuss an incident that had occurred at midnight on 18th December, which involved a 17 year old male being injured by a glass to his hand. The purpose of my visit was to establish from Ms Synyer what safeguarding arrangements operate at the premises, to check compliance with the licence conditions and establish why the young person was at the premises so late. I was informed that there had been an 18th birthday party at the premises and the incident had occurred when staff believed that customers were 'hugging each other' while singing football songs, resulting in the young person being injured. During the meeting it was evident that a number of licence conditions were in breach, including:

- All staff will have relevant background checks due to the nature of the premises being themed for children. No evidence of compliance was available.

- The Challenge 25 scheme could not be evidenced; signage was not displayed, refusals records were unavailable.
- Staff training records were not available, to evidence that staff/duty managers understand how to implement policies (Challenge 25, zero tolerance to drugs, and other operating procedures).
- A risk assessment was not available to evidence a rationale why door staff were not used to control the party or why alternative drinking vessels (such as polycarbs) were not in use during the party.
- CCTV was not available at the time of the visit.
- Compliance could not be evidenced that the condition requiring the Designated Premises Supervisor or other such responsible member of staff must act as the safeguarding co-ordinator (which includes ensuring that safeguarding risk assessments are done, and that staff are trained in policies relating to safeguarding children). Ms Synyer had not attended the safeguarding training, nor could she evidence that the required safeguarding risk assessments had been done, or staff trained.
- The young person injured at the 18th birthday party was still on site at midnight. This does not comply with the requirement that children may only be on site until 9pm unless dining, or attending a family function. An 18th birthday party is not regarded generally by the responsible authorities as a family type function and requires a number of specific additional safeguarding measures to be in place, which would be identified in the risk assessment process.

In response to the above, Ms Synyer explained that she had other businesses to run and had suffered also some personal circumstances. I urged Ms Synyer to improve compliance and provided verbal (23.12.22) and email (6.1.23) advice to assist, including a safeguarding risk assessment template, a description of the role of safeguarding coordinator and a code of conduct for people working in pubs. I offered Ms Synyer free places on the multi agency safeguarding awareness training on 9th February 2023; unfortunately Ms Synyer did not attend the training, however she did attend the training on 20th April 2023.

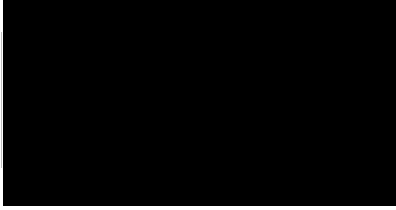
Subsequently, an action plan for improvement was set by Mrs Jarvis of South Yorkshire Police, to address the conditions which had not been complied with; this resulted in enforcement colleagues continuing to monitor the premises, with the aim of achieving evidence of compliance. However full compliance with the premises licence continued to be a concern and on the evening of 5th October 2023, I attended the premises with Mr Barrett and Mrs Jarvis, to check safeguarding compliance and the environment.

On arrival at around 6.30pm loud music could be heard in the car park. I observed the Children's Charter was appropriately on display (children off by 8.30pm, condition is 9pm) and saw that two children were present in the premises with an adult, the family left on our arrival. The duty manager, Mr Richard Askham, said that Ms Synyer was not at the premises as she 'has a lot on' and was away running an event elsewhere. Mr Askham was unable to provide a refusals book or access a copy of the safeguarding risk assessment. Mr Askham did however state that a zero tolerance to drugs policy is operated at all times.

The Sheffield Children Safeguarding Partnership is concerned that whilst the licence holder/DPS has attended safeguarding training and some compliance has been evident, there continues to be a concern that safeguarding is not routine practice in the day to day management of the pub, or that the premises offers a consistent and safe environment for children, due to Ms Synyer's absence. Ms Synyer, as Licence holder/DPS, is responsible to

ensure that the licence conditions, which uphold the core objective for the protection of children from harm are consistently complied with. The Sheffield Children Safeguarding Partnership therefore requests that the Licensing Sub Committee takes positive action through this review, to address the risk posed by inadequate management and operational standards at the premises.

Yours faithfully



**Safeguarding Licensing Manager
Sheffield Children Safeguarding Partnership**

PREMISES CHRONOLOGY

Name of premises: JURASSICA

Address: 71 MONTENEY CRESCENT, SHEFFIELD, S5 9DP

APPENDIX A – Letter supporting the Review of the license

Date of Inc / intel input	Comment	Reference
13/11/2023	Supporting representation for the review and revocation of the premise license for Jurassica	

APPENDIX B – initial complaint and contact with premise between Dec 18th 2022 – Feb 9th 2023

Date of Inc / intel input	Comment	Reference
Incident 30 18/12/2022	Incident reported that a 17-year-old had been assaulted and received a cut to the hand. Report made by the friend of the victim.	
Incident 749 18/12/2022	Incident reported by the victim that he had been assaulted by a male in his 40's whilst attending an 18 th birthday party. He has been to hospital to receive treatment on an injury to his hand caused by glasses being smashed during the assault.	
23/12/2022	Visit to the premise to discuss the above two incident reports	
29/12/2022	Email to Chantelle Syner explaining all actions required by her to be compliant with the license. Training material, posters and log sheets also sent on this email	
06/01/2023	Invite to attend the free Children's Safeguarding training course on the 9 th of February 2023.	
11/01/2023	Email to Chantelle Syner as no response to the email sent on the 29 th of December received acknowledging receipt. A Delivery receipt was returned on the day the email was sent.	
09/02/2023	FAILED ATTENDANCE at the Children's Safeguarding course. No response received to the invite.	

APPENDIX C – 2nd visit to the premise and subsequent emails and messages. Feb 21st – Mar 11th 2023

Date of Inc / intel input	Comment	Reference
21/02/2023	Visit to check on compliance with the premises license.	
24/02/2023	Action Plan – sent by email to Chantelle Syner as well as sending hard copies by post.	
24/02/2023	Email to Chantelle Syner providing training material, posters, and log sheets to aid her in being compliant with the Action Plan as well as sending hard copies	

PREMISES CHRONOLOGY

Name of premises: JURASSICA

Address: 71 MONTENEY CRESCENT, SHEFFIELD, S5 9DP

	by post.	
10/03/2023	WhatsApp out to Chantelle asking if she had received the Action Plan	
11/03/2023	WhatsApp in from Chantelle advising she has received the Action Plan and supporting Documents.	

APPENDIX D – Messages from Apr 5th to Apr 25th and 3rd visit to the premise.

Date of Inc / intel input	Comment	Reference
05/04/2023-08/04/2023	WhatsApp messages between Chantelle and I trying to arrange a visit for later that same day to complete a check on the Action Plan progress.	
18/04/2023-20/04/2023	WhatsApp messages between Chantelle and I trying to arrange a visit for later that same day to complete a check on the Action Plan progress. Also, Chantelle is having technical issues connecting to the free Childrens' Safeguarding course.	
20/04/2023	Free training - Attendance at Children's Safeguarding course.	
24/04/2023-25/04/2023	WhatsApp messages between Chantelle and I trying to arrange a visit for later that same day to complete a check on the Action Plan progress. Visit confirmed for 26/04/2023.	
26/04/2023	Visit to check on compliance with the premises license.	
Incident 9 29/04/2023	Incident reported by Chantelle that her ex-partner has assaulted her brother whilst they have been in the pub. This incident evidences how difficult it is for Officers to get hold of Chantelle to obtain a statement and pin her down to view CCTV of the incident.	

APPENDIX E – 2 x incident reports

Date of Inc / intel input	Comment	Reference
Incident 113 20/08/2023	Incident reporting a lock in at the premise occurring at the time of the call, 0138hrs. Also concerns of drug taking and selling inside the premise.	
Incident 774 26/08/2023	Incident report from the landlord of the premise reporting Chantelle is staying at the premise against her wishes. She has received complaints from customers reporting drugs and fighting happening at the premise.	
11/09/2023	WhatsApp messages between Chantelle and I trying to arrange a visit for later that same day to complete a check on the Action Plan progress and to discuss the two complaints received. Proposed visit 12 th September but Chantelle unable to do this date.	

PREMISES CHRONOLOGY

Name of premises: JURASSICA

Address: 71 MONTENEY CRESCENT, SHEFFIELD, S5 9DP

Incident 93 24/09/2023	Incident reporting after hours trading at the time of the call, 0214hrs as well as reported drug taking/dealing, and a large knife being kept behind the bar.	
03/10/2023	WhatsApp message to Chantelle to arrange a visit to the premise to discuss the Action Plan and the complaints. Visit proposed to take place on the 5 th of October 2023.	
04/10/2023	WhatsApp messages between Chantelle and me. I am trying to arrange a visit to the premise, but Chantelle is saying she is away and not available.	
05/10/2023	Visit to the premise along with the Council and Safeguarding officers. Chantelle was not present, but the premise was open and we spoke with the bar manager Richard Askhern.	
09/10/2023	WhatsApp message to Chantelle to arrange a visit to the premise to discuss the Action Plan and the complaints. Visit proposed to take place on the 12 th of October 2023, a day she said in her previous messages she would be available. There was no response to the message. I also left voice messages and emailed her. No response.	
Incident 27 11/10/2023	Incident reporting after hours trading and drug dealing/taking inside the premise.	
12/10/2023	Visit to the premise along with council licensing officer. No one was present and no response to calls or whatsApp messages whilst outside the premise.	
12/10/2023- 16/10/2023	WhatsApp messages between Chantelle and I discussing the lack of engagement from her and our need to view her CCTV.	
16/10/2023	Sensitive information relating to the premise and Chantelle on a personal note which is not for publication but available separately.	
18/10/2023- 19/10/2023	WhatsApp messages between Chantelle and I asking her to respond to the Council as we are trying to arrange an appointment with her at the councils offices on Wednesday 18 th of October 2023.	
18/10/2023	Review submitted by Sheffield City Council	

APPENDIX F – Visits arranged by Catherine Jarvis to monitor the premise by the Policing Vans from the City Centre and their feedback

Date of Inc / intel input	Comment	Reference
13/10/2023- 14/10/2023	Streetsafe Visit Friday and Saturday	
20/10/2023- 21/10/2023	Streetsafe Visit Friday and Saturday	

PREMISES CHRONOLOGY

Name of premises: JURASSICA

Address: 71 MONTENEY CRESCENT, SHEFFIELD, S5 9DP

27/10/2023-28/10/2023	<u>Streetsafe Visit Friday and Saturday</u>	
04/11/2023	<u>Streetsafe Visit Saturday only</u>	
10/11/2023-11/11/2023	<u>Streetsafe Visit Friday and Saturday</u>	

APPENDIX G – sensitive voice messages and WhatsApp messages between Catherine Jarvis and Chantelle Synyer

Date of Inc / intel input	Comment	Reference
16/10/2023	<u>Whatsapp messages and Voice notes</u> from Chantelle Synyer	

APPENDIX A

Sent on behalf of South Yorkshire Police
Alcohol Licensing Department
Moss way Police Station
Moss way
Sheffield
S20 7XX

13th November 2023

Dear

RE- APPLICATION TO REVIEW OF PREMISE LICENSE – Jurassica, 71 Montenev Crescent, Sheffield, S5 9DP.

I am writing to make a representation on behalf of the Chief Constable for South Yorkshire Police, as a Responsible Authority under the Licensing Act 2003.

The reason for the representation is to highlight the continued breaches of the premise license and the failure of the Premise License Holder and Designated Premises Supervisor in upholding the four core licensing objectives.

In April 2021 a premise license application was received for a family pub, Dinosaur themed restaurant and function room for hire. After consultations with the responsible authorities, a license was granted on the 25th of June 2021.

This premise first came to the attention of the Police after there had been reports of an assault on a minor at the premise during an 18th birthday party, where the victim received a cut to his hand from broken glass. The incident occurred around midnight on the 18th of December 2022.

The incident prompted a visit by the Council Licensing, Safeguarding and Police, for which I represented. This visit was on the 23rd of December 2023.

I discussed the incident with the license holder and Designated Premises Supervisor (DPS), Chantelle Synyer. Also present was bar manager Joanne Furniss.

Several concerns on the running of the premise came to light in the form of breaches of the License conditions, failure by management to adequately address the risk of an 18th birthday and failure to implement robust safeguarding measures.

Chantelle admitted that due to personal reasons, she was unable to manage the premise and had handed that responsibility over to Joanne, for at least the previous two months.

Joanne admitted that she had not considered any safeguarding elements when staffing or even agreeing to the private party.

A decision was made to allow Chantelle time to correct the breaches and to be compliant with the license. She also needed to provide the CCTV footage of the incident, which she was unable to do at the time of our visit.

Chantelle received guidance from us all verbally during the meeting and subsequently in written format via email.

Chantelle was provided with material in relation to training documents, posters and log sheets, to aid her in being compliant. These were all sent via email as evidenced in the accompanying evidence file.

It was agreed to return to the premise to check compliance after several weeks. Chantelle was also advised to attend a free Children's Safeguarding course in February 2023.

As you will note from further correspondence and visits with the premise, as evidenced in the bundle attached, Chantelle failed to attend the training course in February and had to be invited to attend the April training session.

Upon a visit on the 21st of February, it was noted that the breaches had not been corrected and the premise was still in breach of the premises license the same as it was on our visit two months prior.

It was at this point that we gained Chantelle's agreement to go on a formal Action Plan.

This was a joint Action Plan between the Council, Safeguarding and the Police.

It highlighted the breaches in the license conditions and areas that Chantelle needed to make improvements to be compliant and safe for members of the public in attendance.

You will note from the messages between Chantelle and I that several appointments to re-visit were attempted until a date was set for the 26th of April 2023.

Upon attendance at this meeting, it was again noted that little progress had been made in the way of compliance with the Action Plan and the premises License.

Chantelle talks about having a lot of personal issues that are clouding her abilities to manage her business correctly. She has two other businesses that she runs, not licensed, and this business is struggling financially. Chantelle admits that she hasn't been able to give this business the focus it needs but promises if we give her one final chance, she can get everything done. Usually, we would not have afforded a third chance but due to Chantelle advising of her Literacy and Mental Health problems, we wanted to support her and allow the extra time to get matters completed. We advised Chantelle to seek help in the areas she struggles in and that she must be compliant at our next visit. Any further delays in compliance will result in a review of the license and possible revocation.

Chantelle knows to make contact should she need any support, or she is confused by anything, and this is not to wait until we re-visit.

I have next tried to arrange a visit to the premise in September 2023, I also have a complaint of after hours drinking and drug taking at the premise which I wished to discuss with Chantelle.

The aim was to check for compliance with the Action Plan and view the CCTV on the evening of the complaint to ascertain its validity.

Chantelle advised she has limited availability and through many calls, emails and messages through September and October, we were unable to arrange a time that Chantelle could do.

This was compounded further by Chantelle not being contactable via the phone or her taking many days to respond to messages.

There was always a reason she was unable to see us, either she was ill, a family member was ill, or she was away working with her other business.

As DPS, Chantelle is legally responsible for the comings and goings at the premise, she is responsible for all sales of alcohol, and she should be readily contactable to the responsible authorities and available to discuss issues of concern.

I had no confidence that Chantelle was compliant with her license or the Action Plan, based on previous experiences with her. The complaint was not able to be verified as either true or malicious as she was not available for us to view her CCTV.

A second complaint was received by the Police of after hours drinking in late September and this too was not able to be verified as Chantelle has not engaged.



South Yorkshire
POLICE

I requested she send the footage to me or take a copy to her local Police station if she was struggling to physically meet up with the Council and me.

Chantelle was unable to produce any CCTV footage as agreed.

She advised there had been an issue with her CCTV and her engineer was looking into the matter.

I requested the contact details for her engineer, but these have not been provided.

I advised Chantelle that as the CCTV hard drive had been removed from the premise, she should not open the business as this puts her in direct breach of her premises license.

I urged her to get the CCTV engineer to recover the required footage and provide this in a timely manner and my supervisor also spoke with her to advise not to open until the CCTV is fully functional.

No CCTV footage has been received.

Communication with Chantelle became very tense with some distressing voice notes and messages received by me from her. This can be disclosed but as they are of a sensitive nature, will not be for public knowledge.

Due to the issues at the premise and the concerns, I requested visits to the premise from the City Centre Policing team on Friday and Saturday evenings.

The results of those visits can be seen in the attached evidence bundle.

In short, the premise has been open and serving customers. On one occasion officers could smell traces of cannabis whilst in the premise but no one located with any on their person.

In conclusion, it is my professional opinion that the committee look to revoke the premises license for this premise.

Despite 10 months of support from three responsible authorities, Chantelle is not able to evidence compliance with the license.

I have grave concerns over Chantelle's current Mental health and her ability to manage a licensed premise safely, responsibly and in compliance with the premises license.

I do not feel, given more time, that compliance will be achieved.

I do not feel that adding further conditions to the license would be appropriate or provide any confidence that the premise will become compliant and safe. There are already several robust conditions which are not being adhered to.

I am concerned that drugs may be being used at the premise after the officer's comment and the two reports made in from a member of the public.

I also fear the correct safeguarding measures are not in place to protect the public or children using the facilities here, from harm.

I therefore recommend full revocation of the premises license as an appropriate course of action.

Yours faithfully

Catherine Jarvis

Catherine Jarvis Licensing Enforcement Officer
For and on behalf of Chief Constable, South Yorkshire Police

APPENDIX B

RESTRICTED
SOUTH YORKS AND HUMBERSIDE

Incident Report

SYP-20221218-0030 (Closed)

18/12/2022 00:39:15	CR 025 , VIOLENCE WITH INJURY	Description : VIOLENCE WITH INJURY	Grade :(4) RWD
Source : 101	Officer Dealing : 745867	Operator : 749321	Creator Wkstrn : SY089
KA	KA5 (435350 , 393649)	Dispatcher :	

Address Information	Theme
Corporate Name : THE MALHOUSE THE MALHOUSE	Disposal Code 1 : VIOLENCE WITH INJURY
Address : 71 MONTENEY CR , , SHEFFIELD , S59DP	Disposal Code 2 :
Proximity : <input type="checkbox"/> [X] Gazeteer Validation	Disposal Code 3 :
Location Comment :	Disposal Code 4 :
Premise Comment :	Disposal Code 5 :
	Disposal Code 6 :

Date / Time Information		
Call Received	18/12/2022	00:39:15
Incident Created	18/12/2022	00:39:15
Address Validated	18/12/2022	00:39:15
Incident Confirmed	18/12/2022	00:48:05
Transfer Sent	18/12/2022	00:49:35
Transfer Accepted	18/12/2022	01:21:09
Incident Disposed	23/12/2022	09:07:47

Incident Comments				
CRM Ref: CRM-20221218-0061	18/12/2022	00:39:16	SY089	749321
AMB reporting an assault	18/12/2022	00:39:21	SY089	749321
Caller is [REDACTED] who is a friend of the IP	18/12/2022	00:39:21	SY089	749321
IP is [REDACTED] DOB: 08/03/2005 - [REDACTED]	18/12/2022	00:39:21	SY089	749321
Caller stated that IP has been involved in a brawl at a premises call Jurassica which is a pub on Monteney Crescent, he has been glassed in the hand, the staff at the pub have	18/12/2022	00:39:21	SY089	749321
banaged his hand, AMB not attending and adviced to attend A&E	18/12/2022	00:39:21	SY089	749321
AMB 13423854 CAT5 No Send	18/12/2022	00:39:21	SY089	749321
When AMB advised them to go to A&E they ended call	18/12/2022	00:40:24	SY089	749321
Calling [REDACTED] now	18/12/2022	00:40:49	SY089	749321
[REDACTED] states that everyone has left the pub now, they are walking outside, it was a fight between the football teams.	18/12/2022	00:43:36	SY089	749321
VICTIM [REDACTED]	18/12/2022	00:45:21	SY089	749321
VICTIM [REDACTED]	18/12/2022	00:45:53	SY089	749321
VICTIM [REDACTED]	18/12/2022	00:47:04	SY089	749321
[REDACTED] is taking [REDACTED] to A&E, adviced that this incident would be passed to our FCB	18/12/2022	00:49:27	SY089	749321
THIS HAS ALREADY BEEN REPORTED BY VICTIM 14/223560/22	23/12/2022	09:07:05	SY167	745867

RESTRICTED

RESTRICTED
SOUTH YORKS AND HUMBERSIDE

Incident Report

SYP-20221218-0749 (Closed)

18/12/2022 19:28:50	CR 025 , VIOLENCE WITH INJURY	Description : VIOLENCE WITH INJURY	Grade :(4) RWD
Source : IN PERSON	Officer Dealing : 743930	Operator : 743930	Creator Wkstin : SY164
KA	KA5 (435350 , 393649)	Dispatcher :	

Address Information	Theme
Corporate Name : THE MALTHOUSE THE MALTHOUSE	Disposal Code 1 : VIOLENCE WITH INJURY
Address : 71 MONTENEY CR , , SHEFFIELD , S59DP	Disposal Code 2 :
Proximity : <input checked="" type="checkbox"/> Gazeteer Validation	Disposal Code 3 :
Location Comment :	Disposal Code 4 :
Premise Comment :	Disposal Code 5 :
	Disposal Code 6 :

Date / Time Information		
Call Received	18/12/2022	19:28:50
Incident Created	18/12/2022	19:28:50
Address Validated	18/12/2022	19:28:50
Incident Confirmed	18/12/2022	19:39:49
Transfer Sent	18/12/2022	19:54:14
Transfer Accepted	18/12/2022	19:55:33
Incident Disposed	18/12/2022	23:17:33

Incident Comments				
CRM CALLER [REDACTED]	18/12/2022	19:28:51	SY164	743930
CRM Ref: CRM-20221218-2535	18/12/2022	19:28:51	SY164	743930
THE PUB IS NOW CALLED 'JURASSICA' AND NOT 'THE MALTHOUSE'	18/12/2022	19:30:59	SY164	743930
	18/12/2022	19:31:03	SY164	743930
Caller reports that he was at the above location for a private party for a friends 18th birthday.	18/12/2022	19:31:47	SY164	743930
	18/12/2022	19:31:48	SY164	743930
He adds that just after midnight on the 18th Dec he and his friends were singing Sheffield Weds songs, and a male came up to him and said ' So you're a Wednesday fan then'	18/12/2022	19:33:05	SY164	743930
	18/12/2022	19:33:22	SY164	743930
When he replied that he was, the male grabbed him and threw him onto a table knocking several glasses to the floor which smashed.	18/12/2022	19:34:14	SY164	743930
[REDACTED] then fell to the floor as well and cut his right hand on some of the broken glass, for which he had to attend the N.G.H. to have some butterfly stitches inserted into.	18/12/2022	19:37:53	SY164	743930
	18/12/2022	19:38:02	SY164	743930
Caller has found out from others at the party that the male who assaulted him is called [REDACTED] who is aged in his 40's	18/12/2022	19:39:14	SY164	743930
Caller states that there is cctv at the location and that several people witnessed the incident, and he will obtain their full details for officer enquiries.	18/12/2022	19:47:29	SY164	743930
VICTIM DOES NOT HAVE ANY VULNERABILITIES AND DOES NOT WANT VICTIM SUPPORT.	18/12/2022	19:49:16	SY164	743930
INCIDENT RECORDED DUE TO CONNECT BEING OFFLINE	18/12/2022	19:59:01	SY164	743930

RESTRICTED

PremisesJURASSICA**Reference**

VISIT

Date and Time

23/12/2022 10:15

Description

I HAVE ATTENDED THE PREMISE IN COMPANY WITH GARETH BARRETT SCC LICENSING AND JULIE HAGUE SAFEGUARDING.

THE PURPOSE OF THE VISIT IS TO DISCUSS INCIDENT 30 29/12/2022 - A GASSING INCIDENT WHEREBY A 17 YEAR OLD MALE WAS INJURED AND TAKEN TO HOSPITAL.

ACCORDING TO THE VICTIMS STATEMENT TO OFFICERS HE HAD BEEN AT THE 18TH BIRTHDAY PARTY AND SINGING SHEFFIELD WEDNESDAY SONGS. AND OLDER MALE HAS APPROACHED AND ASKED IF HE WAS A SHEFFIELD WEDNESDAY FAN, TO WHICH HE REPLIED HE WAS. IT WAS AT THIS POINT THE MALE GRABBED HOLD OF HIM AND TRIED TO PIN HIM TO THE TABLE. THE MALE HAS KNOCKED GLASSES TO THE FLOOR IN THE PROCESS AND THE VICTIM FELL TO THE GROUND. HE CUT HIS HAND ON THE BROKEN GLASS.

CHANTELLE STATES SHE WAS NOT THERE ON THE NIGHT AND DUE TO PERSONAL ISSUES HAS NOT BEEN IN CHARGE OF THE VENUE FOR OVER A MONTH.

PRESENT AT THE MEETING WAS A FEMALE CALLED JOANNE FURNISS THE BAR MANAGER.

JOANNE STATES THAT THE PARTY WAS FOR AN 18TH AND THERE WERE AROUND 30+ PERSONS PRESENT.

SHE SAYS THEY HAVE NO REFUSALS RECORD AND SHE HAS NO RECOLLECTION OF ASKING FOR ID FROM ANYONE AT THE PARTY.

THERE WERE NO SAFETY MEASURES IN PLACE, PLASTICS OF SECURITY. JOANNE WAS WORKING WITH ONE OTHER PERSON AND SO WAS NOT FULLY FOCUSED ON THE GOINGS ON AT THE PARTY.

NEITHER JOANNE OR CHANTELLE WERE AWARE OF WHAT A PROXY SALES WAS, WHICH I THEN EXPLAINED.

THEY ADVISED THAT AN EMPTY VODKA BOTTLE HAD BEEN LOCATED IN THE TOILETS BUT WITH ONLY TWO STAFF ON THEY WERE NOT ABLE TO BE AS VIGILANT AS THEY WOULD HAVE LIKED.

JOANNE DID STATE THEY WERE ON PLASTIC DRINKING GLASSES BUT I ADVISED THIS COULD NOT BE TRUE AS THE GLASSES SMASHED AND THE BOY CUT HIS HAND ON IT. JOANNE ADMITS THAT SHE WASN'T ON PLASTICS.

JOANNE STATES THAT SHE GAVE FIRST AID TO THE BOY AND COMPLETED THE ACCIDENT BOOK.

SHE SAID THE LAD WAS RELUCTANT TO PROVIDE HIS DETAILS. I ADVISED THIS WOULD BE BECAUSE HE WAS UNDERAGE.

WE HAVE COMPLETED A LICENSE CHECK AND FOUND A NUMBER OF LICENSE BREACHES. EMAIL TO BE SENT TO CHANTELLE EXPLAINING THE BREACHES AND ACTIONS REQUIRED.

CHANTELLE DISCUSSED HAVING ISSUES WITH THE LANDLORDS AND HOW THEY ARE TRYING TO EVICT HER FROM THE PREMISE. THIS HAS BEEN CAUSING HER A LOT OF STRESS AND SHE SAYS SHE HAS DROPPED THE BALL AND APOLOGISES.

WE HAVE DISCUSSED THEIR BUSINESS MODEL AND HOW SHE HAS HAD TO TAKE ON MORE AND MORE ADULT PRIVATE FUNCTIONS TO KEEP HER AFLOAT FINANCIALLY.

WE DISCUSSED BEST PRACTISE, DUE DILIGENCE AND COMPLIANCE WITH THE LICENSE.

SUITABLE ADVISE PROVIDED WITH EMAIL TO FOLLOW.
THE PREMISE WILL BE ON AN INFORMAL ACTION PLAN TO RECTIFY THE BREACHES AND BE COMPLIANT
WITH THE PREMISE LICENSE

Team

Licensing Officer

PremisesJURASSICA**Reference**

EMAIL OUT PART 1

Date and Time

29/12/2022 11:51

Description

HELLO CHANTELLE

THANK YOU FOR MEETING WITH US ON FRIDAY LAST WEEK TO DISCUSS INCIDENT 30 18/12/2022 WHERE A 17 YEAR OLD CHILD WAS INJURED DURING A FIGHT AT THE PREMISE.

WE MET WITH YOURSELF AND YOUR BAR MANAGER JOANNE FURNISS.

YOU ADVISED THE FOLLOWING:

- JOANNE HAD BEEN IN CHARGE ON THE NIGHT IN QUESTION AND HAS BEEN RUNNING THE PREMISE ON YOUR BEHALF FOR AT LEAST THE PAST MONTH AND A BIT.
- YOU HAVE BEEN AWAY FROM THE BUSINESS DUE TO A MULTITUDE OF PERSONAL ISSUES WHICH YOU NEEDED TIME TO RESOLVE.
- THE PREMISE HAD BEEN HIRED OUT FOR A PRIVATE 18TH BIRTHDAY PARTY.
- THERE WAS JOANNE AND ONE OTHER STAFF MEMBER WORKING ON THE NIGHT AND NO DOOR STAFF EMPLOYED
- ALTHOUGH YOU HAVE A POLICY TO USE PLASTIC DRINKING CUPS FOR EVENTS SUCH AS AN 18TH, THEY WERE NOT USED ON THIS OCCASION
- THERE IS NO REFUSALS LOG AS PER YOUR LICENSE AND JOANNE DOES NOT REMEMBER ASKING ANYONE FOR ID ON THE NIGHT IN QUESTION
- THERE WERE NO MEASURES IN PLACE TO ENSURE ANYONE UNDER 18 WAS IDENTIFIED AND MONITORED FOR PROXY SALES OR BRINGING THEIR OWN DRINK IN.
- AN EMPTY BOTTLE OF VODKA WAS FOUND IN THE MALE TOILETS
- YOU ARE HAVING ISSUES WITH THE LANDLORDS AND HAVE RECEIVED AN EVICTION NOTICE IN NOVEMBER.
- YOU WANT TO BE ABLE TO RUN ON PARTIES BUT FINANCIALLY YOU HAVE NEEDED TO TAKE ON MORE PRIVATE EVENING BOOKINGS TO BRING THE BUSINESS IN AND KEEP THE BILLS PAID.
- FIRST AID WAS PROVIDED BY JOANNE TO THE VICTIM AND THE ACCIDENT BOOK WAS COMPLETED.

BELOW ARE THE CONDITIONS ON YOUR LICENSE AND IN RED I HAVE NOTED WHAT YOU HAVE BREACHED.

1. ALL STAFF WILL HAVE RELEVANT BACKGROUND CHECKS DUE TO THE NATURE OF THE PREMISES BEING THEMED FOR CHILDREN.

UNKNOWN- YOU WERE UNABLE TO PROVIDE ANY DOCUMENTS, AT THE TIME OF OUR VISIT, TO EVIDENCE THAT CHECKS HAVE BEEN COMPLETED ON ALL STAFF. PLEASE FORWARD COPIES OF THE CHECKS TO THIS EMAIL

2. THE CHALLENGE 25 SCHEME SHALL BE IN OPERATION AT THE PREMISES TO ENSURE THAT NO ALCOHOL WILL BE SOLD TO UNDER 18'S. ANYONE ATTEMPTING TO PURCHASE ALCOHOL THAT APPEARS TO BE UNDER THE AGE OF 25 WILL BE ASKED FOR PROOF OF AGE FOR EXAMPLE A PHOTO DRIVING LICENSE OR PASSPORT. FAILURE TO PRODUCE SATISFACTORY PROOF OF AGE WILL RESULT IN A REFUSED ALCOHOL SALE. CLEAR PROMINENT AND UNOBSTRUCTED SIGNAGE OF THE SCHEME WILL BE DISPLAYED AT ENTRY POINTS AND POINTS OF SALE. CONDITIONS AGREED WITH SOUTH YORKSHIRE POLICE 21.6.2021

BREACHED – THERE ARE NO MEASURES IN PLACE TO SAFEGUARD AGAINST AN UNDER 18 BEING SERVED ALCOHOL. THERE ARE NO CHALLENGE 25 POSTERS, ALTHOUGH I DID SEE ONE CHALLENGE 21 POSTER, THERE WAS NO REFUSALS LOG BOOK AS PER THE CHALLENGE POLICY.

3. THE USE OF DOOR STAFF WILL BE RISK ASSESSED ON AN ONGOING BASIS BY THE LICENCE HOLDER OR PREMISE SUPERVISOR. WHERE ENGAGED, DOOR STAFF SHALL BE LICENSED BY THE SECURITY INDUSTRY AUTHORITY.

BREACHED – NO RISK ASSESSMENT DONE FOR THE PARTY IN QUESTION. 18TH PARTIES ARE HIGHER RISK AND SHOULD HAVE REQUIRED DOOR STAFF TO BE EMPLOYED.

4. DRINKS MAY NOT BE REMOVED FROM THE PREMISES IN OPEN CONTAINERS SAVE FOR CONSUMPTION IN ANY EXTERNAL AREA PROVIDED FOR THAT PURPOSE.

NO EVIDENCE TO SUGGEST THERE IS A BREACH OF THIS CONDITION

5. THE USE OF GLASS ALTERNATIVE DRINKING VESSELS SHALL BE UTILISED IN ACCORDANCE WITH THE PREMISES ASSESSMENT OF RISK.

BREACHED – A RISK ASSESSMENT WAS NOT COMPLETED AND PLASTICS WERE NOT USED. YOU ADMIT THAT THEY SHOULD HAVE BEEN IN USE ON THE NIGHT

6. STAFF WILL RECEIVE TRAINING ON MATTERS CONCERNING UNDERAGE SALES, DRUGS POLICIES, AND OPERATING PROCEDURES. RECORDS OF SUCH TRAINING WILL BE KEPT AND MADE AVAILABLE FOR INSPECTION OF THE AUTHORITIES

BREACHED - THERE ARE NO STAFF TRAINING RECORDS IN THE ABOVE AREAS. WE HAVE DISCUSSED AT LENGTH WITH YOU A NUMBER OF AREAS FOR STAFF TRAINING THAT WOULD BE APPROPRIATE FOR YOUR BUSINESS. I HAVE ATTACHED A TEMPLATE OF WHAT YOUR TRAINING RECORDS COULD LOOK LIKE. YOU MUST COMPLETE STAFF TRAINING AND SEND ME A COPY OF THE RECORDS SIGNED AND DATED BY EACH EMPLOYEE.

PremisesJURASSICA**Reference**

EMAIL OUT PART 2

Date and Time

29/12/2022 11:51

Description

7. A CCTV SYSTEM TO THE SPECIFICATION OF SOUTH YORKSHIRE POLICE WILL BE FITTED, MAINTAINED AND IN USE AT ALL TIMES WHILST THE PREMISES ARE OPEN (IN LINE WITH SPECIFICATION JULY 2019) . THE CCTV IMAGES WILL BE STORED FOR 30 DAYS AND POLICE AND AUTHORISED OFFICERS OF THE COUNCIL WILL BE GIVEN ACCESS TO IMAGES FOR PURPOSES IN CONNECTION WITH THE PREVENTION AND DETECTION OF CRIME AND DISORDER, IN LINE WITH GDPR GUIDANCE. MEMBERS OF THE MANAGEMENT TEAM WILL BE TRAINED IN THE USE OF THE SYSTEM.

PARTIAL BREACH – YOU HAVE ADVISED YOU ARE THE ONLY ONE WITH ACCESS TO THE SYSTEM AND THIS IS VIA YOUR MOBILE PHONE. YOU TOLD US THAT YOUR MOBILE IS CURRENTLY NOT WORKING AND SO WE COULD NOT VIEW THE CCTV. YOU HAVE ADVISED THAT THE CCTV IS OWNED BY THE LANDLORDS AND SO ACCESS TO THE MAIN HARD DRIVE REQUIRES A PASSWORD FROM THEM TO VIEW IT. WE WERE THEREFORE NOT ABLE TO VIEW THE FOOTAGE FROM THE NIGHT OR CHECK THAT THE SYSTEM IS COMPLIANT WITH THE REQUIREMENTS OF THE LICENSE. I NEED YOU TO SEND ME A COPY OF THE FOOTAGE FOR THE INCIDENT ON THE 18TH. THIS CAN BE VIA EMAIL OR WHATSAPP. YOU REALLY NEED TO HAVE ACCESS TO YOUR CCTV SYSTEM WITHOUT HAVING TO GO THROUGH A THIRD PARTY. THE LICENSING CONDITION FOR CCTV IS IN YOUR NAME AND NOT THE NAMES OF THE LEASHOLDERS.

8. CLEAR AND LEGIBLE NOTICES SHALL BE DISPLAYED AT ALL EXITS REQUESTING THAT THE PUBLIC RESPECT THE NEEDS OF LOCAL RESIDENTS AND TO LEAVE THE PREMISES AND AREA QUIETLY.

PARTIAL BREACH – YOU ADVISED THAT THERE WERE POSTERS ON THE DOORS BUT THESE HAVE FALLEN OFF. YOU DO HAVE A LARGE POSTER ON A WALL IN THE CAR PARK AREA BUT YOU NEED TO PUT SOME ON THE EXIT AND ENTRANCE DOORS WHICH CAN BE VISIBLE BEFORE ANYONE LEAVES THE PREMISE.

9. EVENTS WILL ONLY BE HELD AT THE LICENSED PREMISES FOLLOWING A BOOKING PROCEDURE, WHEREBY THE PREMISES LICENCE HOLDER / DPS WILL ENSURE THAT IF A FUNCTION IS TO BE BOOKED THEN FULL DETAILS OF THE NAME, ADDRESS AND TELEPHONE NUMBER OF THE PERSON TO HOLD THE EVENT WILL BE OBTAINED AND MADE AVAILABLE TO THE POLICE UPON REQUEST.

PARTIAL BREACH – YOU DO HAVE A BOOKINGS BOOK WHICH YOU SHOWED US. THERE WAS VERY LIMITED DETAIL. YOU ADVISED THAT MOST PEOPLE DO NOT WANT TO PROVIDE THEIR LAST NAMES OR THEIR ADDRESSES. THEY ALSO DO NOT PROVIDE YOU WITH ACCURATE NUMBERS. WE HAVE GIVEN YOU ADVISE ON THIS AND ADVISED THAT SHOULD THEY REFUSE TO PROVIDE THEIR DETAILS AND A FORM OF ID TO PROVE THEY ARE WHO THEY SAY THEY ARE, YOU SHOULD REFUSE THE BOOKING.

10. EXTERNAL LIVE MUSIC TO CEASE AT 20.00 HOURS DAILY.

NO EVIDENCE OF ANY BREACHES

11. THE DESIGNATED PREMISES SUPERVISOR OR OTHER SUCH RESPONSIBLE MEMBER OF STAFF MUST BE ASSIGNED TO ACT AS THE CO-ORDINATOR FOR ENSURING THAT RISK MANAGEMENT SYSTEMS ARE OPERATING AND STAFF ARE TRAINED IN RELATION TO SAFEGUARDING CHILDREN AT ALL TIMES. THIS PERSON MUST ACT IN COMPLIANCE WITH THE TRAINING AND GUIDANCE PROVIDED BY THE SHEFFIELD CHILDREN'S SAFEGUARDING PARTNERSHIP AND OTHER RELEVANT RESPONSIBLE AUTHORITIES.

BREACHED – NONE OF THE STAFF HAVE COMPLETED THE SAFEGUARDING TRAINING COURSE FOR LICENSED VENUES. JULIE FROM SAFEGUARDING WILL SEND YOU AN INVITE FOR THE NEXT AVAILABLE COURSE IN FEBRUARY 2023

12. THE CHALLENGE 25 SCHEME MUST OPERATE INCLUDING A REFUSALS LOG, SIGNAGE AND THE MAINTENANCE OF STAFF TRAINING RECORDS

BREACHED – AS PER CONDITION 2

13. PERSONS UNDER THE AGE OF 18 YEARS ARE NOT PERMITTED AFTER 21:00 HOURS UNLESS ACCOMPANIED BY A RESPONSIBLE ADULT AND ATTENDING A PRE-BOOKED FAMILY TYPE FUNCTION OR

DINING.

BREACHED – THE VICTIM IN THE INCIDENT WAS UNACCOMPANIED AND NOT WITH A RESPONSIBLE ADULT.

PremisesJURASSICA**Reference**

EMAIL OUT PART 3

Date and Time

29/12/2022 11:51

Description

YOU ARE REQUIRED TO BE COMPLIANT WITH YOUR LICENSE AND UPHOLD THE FOUR CORE LICENSING OBJECTIVES

- PREVENTION OF CRIME AND DISORDER
- PUBLIC SAFETY
- PREVENTION OF PUBLIC NUISANCE
- PROTECTION OF CHILDREN FROM HARM

I HAVE INCLUDED A NUMBER OF ITEMS YOU CAN USE FOR TRAINING WITH YOUR STAFF BUT A LOT OF THIS CAN BE FOUND ONLINE AND FOR FREE.

I WOULD GOOGLE PROXY SALES AND LOOK TO ADD THIS TO YOUR TRAINING.

THE VIOLENT INCIDENT PROTOCOL AND THE SPIKING GUIDANCE SHOULD BE PUT SOMEWHERE WHERE STAFF CAN EASILY GET ACCESS TO IT, SHOULD THEY NEED TO REFER BACK, BUT NOT BE IN VIEW OF CUSTOMERS.

I HAVE INCLUDED A NUMBER OF POSTERS FOR YOU TO PRINT AND DISPLAY IN AND AROUND THE PREMISE AND SOME FORMS TO HELP YOU LOG WHAT YOU ARE DOING.

THERE IS AN AUTHORISATION TO SELL DOCUMENT WHICH YOU SHOULD FILL IN AND GET THE STAFF YOU EMPLOY LOGGED ON IT, AS AUTHORISED TO SELL ALCOHOL ON YOUR BEHALF.

PLEASE BEGIN COMPLIANCE WITH THE LICENSE AS SOON AS POSSIBLE. I WOULD EXPECT 100% COMPLIANCE WITHIN 4 WEEKS OF TODAY'S EMAIL.

PLEASE FORWARD COPIES OF DOCUMENTS TO EVIDENCE YOUR COMPLIANCE.

THIS EMAIL IS A INFORMAL ACTION PLAN AND YOU ARE REQUIRED TO COMPLETE ALL THE RELEVANT PAPERWORK TO BE COMPLIANT WITH YOUR PREMISES LICENSE.

ANY FURTHER BREACHES WILL BE LOOKED AT WITH A VIEW TO REVIEWING THE LICENSE.

JULIE WILL SEND YOU THE INVITE FOR THE SAFEGUARDING TRAINING AND GARETH WILL BE SENDING A WARNING LETTER FOR THE BREACHES WE FOUND DURING THE VISIT.

IF YOU HAVE ANY QUESTIONS ON WHAT I HAVE SENT, PLEASE GET IN TOUCH. MY NUMBER IS 07584113579.

REGARDS

CATHERINE JARVIS

LICENSING ENFORCEMENT OFFICER

Premises

JURASSICA

Reference

TRAINING OFFER

Date and Time

06/01/2023 14:00

Description

HI

COULD YOU PLEASE SEND OUT THE FOLLOWING TRAINING INVITATION PLEASE:

NAME AND ADDRESS OF PERSON TO INVITE: CHANTELE SYNYER, DESIGNATED PREMISES SUPERVISOR
(BY EMAIL AND POST)

NAME AND ADDRESS OF PERSON TO COPY THE INVITATION TO: NA

NAME AND ADDRESS OF PREMISES TO INSERT ON LETTER: JURASSICA, 71 MONTENEY CRESCENT,
ECCLESFIELD, S5 9DP

NUMBER OF PLACES TO OFFER: 4

DATE OF TRAINING: 09.02.2023

LETTER TO BE SENT AS FOLLOWS:

AS PDF TO EMAIL ADDRESS YES FOR THE ATTENTION OF

MS CHANTELE SYNYER, DPS

JURASSICA71@GMAIL.COM

BY SECOND CLASS POST

YES

BY FIRST CLASS POST

MANY THANKS

JULIE

JULIE HAGUE

SAFEGUARDING LICENSING MANAGER

SHEFFIELD CHILDREN SAFEGUARDING PARTNERSHIP

Premises

JURASSICA

Reference

EMAIL OUT

Date and Time

11/01/2023 07:56

Description

MORNING CHANTELLE

I HAVE NOT HAD ANY RESPONSE FROM YOU IN RELATION TO THE EMAIL I SENT BELOW.

PLEASE CAN YOU CONFIRM YOU HAVE RECEIVED THE EMAIL AND SEND ME THE COPY OF THE CCTV FOOTAGE OF THE INCIDENT ASAP?

I WILL THEN BE IN TOUCH RE THE OTHER MATTERS.

REGARDS

CATHERINE JARVIS

LICENSING ENFORCEMENT OFFICER

DELIVERY TO THESE RECIPIENTS OR GROUPS IS COMPLETE, BUT NO DELIVERY NOTIFICATION WAS SENT BY THE DESTINATION SERVER:

JURASSICA (JURASSICA71@GMAIL.COM)

SUBJECT: RE: VISIT FRIDAY 23RD DECEMBER 2022 - JURASSICA

Team

Licensing Officer

Premises

JURASSICA

Reference

SAFEGUARD TRAINING

Date and Time

09/02/2023 13:00

Description

CHANTELLE SYNYER, DPS- INVITED NO RESPONSE

APPENDIX C

Premises JURASSICA

Reference VISIT WITH SCC

Date and Time 21/02/2023 12:00

Description VISIT TO THE PREMISE TO CHECK ON PROGRESS RE THE ACTION PLAN ISSUED IN JANUARY.

PRESENT AT THE MEETING WERE GARETH BARRETT FROM SCC LICENING AND MYSELF.
WE HAVE MET WITH CHANTELLE.

WE HAVE COMPLETED A FULL CHECK OF THE LICENSE AND HAVE NOTED THAT CHANTELLE HAS FAILED TO COMPLETE THE NECESSARY WORKS TO BE COMPLIANT WITH HER PREMISES LICENSE.

AT OUR PREVIOUS VISIT, WE ADVISED CHANTELLE THAT THE PREMISE WAS ON AN INFORMAL ACTION PLAN BUT THAT WE WOULD NOW NEED TO PUT HER ON A FORMAL ACTION PLAN.

THE ACTION PLAN IS TO SUPPORT HER TO BE COMPLIANT.
SHOULD SHE FAIL TO COMPLY WITH THE ACTION PLAN THERE IS A RISK OF A REVIEW TO THE PREMISES LICENSE.

CHANTELLE HAS SPOKEN AT LENGTH WITH GARETH AND I ABOUT PERSONAL ISSUES SHE IS EXPERIENCING, BUT THINGS ARE ON THE MEND.

SHE SAYS SHE IS COMMITTED TO IMPROVING AND BEING COMPLIANT SO WILL AGREE TOT HE ACTION PLAN.

I WILL SEND EVERYTHING CHANTELLE WILL NEED VIA EMAIL AND BY POST.

Team Licensing Officer

PremisesJURASSICA**Reference**

EMAIL OUT

Date and Time

24/02/2023 10:26

Description

HELLO CHANTELLE

THANK YOU FOR MEETING MY GARETH AND MYSELF ON TUESDAY 21ST FEBRUARY TO DISCUSS THE BREACHES OF YOUR PREMISE LICENSE.

AS DISCUSSED, YOU HAVE AGREED TO GO ON A VOLUNTARY ACTION PLAN.
THE PURPOSE OF THE ACTION PLAN IS TO CLEARLY DEFINE THE AREAS THAT NEED IMPROVING TO ENSURE YOUR PREMISE IS COMPLIANT WITH THE PREMISES LICENSE AND SUPPORTING THE CORE LICENSING OBJECTIVES.

IN THIS EMAIL I HAVE ATTACHED THE MAJORITY OF THE MATERIAL YOU WILL NEED TO BE COMPLIANT ALONG WITH A COPY OF THE ACTION PLAN
THIS IS IN THE FORM OF POSTERS, GUIDANCE SHEETS, TRAINING MATERIAL AND LOG SHEETS.
I HAVE ALSO TAKEN THE LIBERTY IN PRINTING THESE OFF FOR YOU AND I HAVE POSTED THESE TO THE PREMISES ADDRESS.

LOG SHEETS ATTACHED

1. TRAINING COVER SHEET (SAMPLE)
2. OUTSIDE AREA LOG SHEET
3. TOILET LOG SHEET
4. REFUSALS LOG SHEET
5. INCIDENT LOG SHEET

GUIDANCE AND TRAINING MATERIAL ATTACHED

1. VIOLENT INCIDENT PROTOCOL
2. DRINK/NEEDLE SPIKING INFO SHEET
3. FAKE ID GUIDANCE PACK
4. PROXY SALES GUIDANCE
5. CHALLENGE 25 POLICY
6. CHALLENGE 25 FAQ'S
7. SECURITY GUARDS

POSTERS ATTACHED

1. FAKE ID
2. CHALLENGE 25
3. DRINK/NEEDLES SPIKING
4. ASK ANGELA
5. DRUGS POSTER
6. CHILDRENS CHARTER

PLEASE RESPOND TO THIS EMAIL TO SAY YOU HAVE RECEIVED IT.
PLEASE TAKE THE TIME TO GO OVER WHAT IS BEING ASKED OF YOU AND IF YOU HAVE ANY QUESTIONS,
PLEASE GET IN TOUCH WITH EITHER GARETH, JULIE OR MYSELF.

REGARDS
CATHERINE JARVIS
LICENSING ENFORCEMENT OFFICER

Team

Licensing Officer

ACTION PLAN **Licensing Act 2003**

1. Date	24/02/2023
2. Premises	JURASSICA - 71 Montenev Crescent
3. Designated Premises Supervisor	CHANTELLE SYNYER
4. South Yorkshire Police representative	CATHERINE JARVIS
5. SCC Representative	GARETH BARRETT
6. Safeguarding Representative	JULIE HAGUE

Outline and Purpose

This action plan is an agreement between all the parties identified above to provide a framework of assistance and guidance to ensure compliance with the licensing objectives in respect of licensable activities conducted at Jurassica.

This Action Plan has been suggested to the Designated Premises Supervisor (DPS)/Premise Licence Holder (PLH) as a means of ensuring that the premise is run to the standard expected by the Responsible Authorities under the Licensing Act 2003. It is anticipated that there will be better compliance with the licensing objectives and/or any conditions imposed by the Licensing Authority.

The failure by the DPS to abide by the action plan, or any of its components without due cause or reasonable excuse, together with raised concerns as to the non-compliance with the conditions of a licence or with the licensing objectives, may result in an application by the Police to the Licensing Authority, to review the conditions of the licence (which includes adding new conditions, or the alteration, or omission, of any established conditions) under Section 182 of the Licensing Act 2003.

Background.

South Yorkshire Police were alerted to concerns at the venue when Incident 30 18/12/2022 was reported. This was a report of a 17 year old child having been assaulted by a male in his 40's at the premise and receiving injury to his hand in the form of a cut caused by broken glass. This incident occurred just after midnight.

A visit to the premise to speak with the DPS, Chantelle Synyer, occurred on 23rd December 2022 by SCC licensing, Safeguarding and Police licensing.

During the visit it was ascertained that there had been a high-risk private 18th birthday party at the venue. No risk assessments had been completed on the use of door staff or the use of plastic drinking vessels as per the license conditions, and no safeguarding risk assessment had been completed.

A full licensing check was then completed and a number of further breaches of the license were noted.

Verbal advice was given at the time of the visit and this advice, along with what action Chantelle needed to do to be fully compliant with the license, was given in the form of emails from all three agencies.

No reply to those emails, which was requested, was received. This resulted in further emails being sent to Chantelle to remind her to respond, but again, no response.

The lack of response from Chantelle is what generated a visit to the premise on 21st March 2023.

During the visit on the 21st it became apparent that Chantelle had not taken any action to correct the breaches of her license. Chantelle had also missed the opportunity to attend a free Safeguarding training course which was offered to her at the initial visit.

Due to Chantelles' failure to correct the breaches to her license and follow advise from the responsible authorities, we have no choice but to place the premise on an Action Plan, with the aim of achieving full compliance with the license and the core licensing objectives.

Failure to adhere to the Action Plan will result in the Review of the Premises License.

Methodology

South Yorkshire Police will facilitate the improved compliance by regular consultation/meetings with the DPS (if necessary) to ensure the elements of the action plan are satisfied and to address any delays or issues relating to its implementation.

Compliance with the action plan will be reviewed at further scheduled meetings with the DPS/PLH and a South Yorkshire Police representative. Non-attendance or repeated rescheduling of meetings buy the DPS/PLH may lead to an adverse inference of none Co-operation.

Upon the satisfactory completion of the Action Plan, the DPS/PLH will be informed verbally and in writing, of its formal discharge or further actions to be taken.

Point	Action required	Date to be Achieved by	Completed Date	Remarks
1	All staff to have relevant background checks due to the nature of the premise being themed for children.	27/03/2023		Condition 1 of premise license Please obtain CRB checks for all staff and keep a photocopy of these for your records.
2	Challenge 25 scheme in place. <ul style="list-style-type: none"> You must display challenge 25 posters in and around both bar areas and entry points to the premise. Refusals log must be kept and filled in with the correct details 	06/03/2023		Condition 2 and 12 of premise license Refusal log and poster supplied
3	Create a Risk Assessment for the requirement for door staff at the premise. <ul style="list-style-type: none"> Look at the types of events or parties that you would need door staff for, how many to employ and what the role would be for each type of event If door staff not required for certain types of events, state the reason why 	27/03/2023		Condition 3 of premise license I have attached a brief document with some tips both in the pack posted to you and attached to the email
4	Create a Risk Assessment for the use of plastic drinking vessels <ul style="list-style-type: none"> Look at the types of events or parties that you would need plastics for. What are the dangers you are trying to avoid If they are not required state the reason why 	27/03/2023		Condition 5 of premise license
5	Staff training records in the following areas <ol style="list-style-type: none"> Challenge 25 policy Completion of refusals log Fake ID awareness Proxy Sales Drugs policies Operating procedures Safeguarding procedures Toilet checks 	10/04/2023		Condition 6 and 11 of premise license we have supplied posters, training material and log sheets in the pack sent via post and attached to the email

6	CCTV time to be corrected	06/03/2023		Condition 7 of premise license This time on the system is out by 8 hours.
7	Notices at all exits asking customers to leave the premises and the area quietly	06/03/2023		Condition 8 of premise license
8	Events booking form to be created to include a. Name b. Address c. Contact number d. Email e. Type of booking f. Numbers attending g. Plastics required (risk assessed) h. SIA required (risk assessed) i. ID seen/checked To include any other details specific to your business	27/03/2024		Condition 9 of premise license points a-c Condition 3 – point g Condition 5 - point h
9	Safeguarding Risk Assessment to be completed for the premise and each individual adult private hire function.	27/03/2023		Condition 11 of premise license Copy provided via email
10	Display a children's charter poster in both sides of the venue stating children to be off the premise for 9pm	06/03/2023		Condition 13 of premise license Posters provided in pack posted out and via email
11.	All staff to attend Safeguarding Training provided by the Responsible Authorities.	1 st course 20 th April 2 nd course 13 th July		An email invite to the training will be sent
12.	Training on the following a. Drink/Needle spiking b. Violent Incident Protocol	27/03/2023		This is not a condition on the license but an area SYP would like you to train your staff in. I have attached copies to the email and in paper format for you to display out of sight of customers but where staff can refer.

The signatories below agreed this action plan and all its components

1. Date	24/02/2023
2. Designated Premises Supervisor Chantelle Synyer	
3. South Yorkshire Police Representative Catherine Jarvis	<i>Catherine Jarvis</i>
4. SCC Licensing Representative Gareth Barrett	
5. Safeguarding Representative Julie Hague	

JURASSICA – MESSAGES 10TH TO 11TH MARCH 2023

SYP – Catherine Jarvis

Jurassica – Chantelle Synyer

[10/03, 17:17] CATHERINE @ POLICE:

HI CHANTELLE IT'S CATHERINE FROM POLICE LICENSING. JUST CHECKING YOU RECEIVED THE ACTION PLAN, POSTERS AND TRAINING MATERIAL THAT I SENT YOU VIA THE POST AND EMAIL AS I'VE HAD NO RESPONSE FROM YOU?

[11/03, 14:53] JURASSICA - CHANTELLE SYNYER:

HI CATHERINE I HAVE YES. IV PUT THE POSTERS UP. IV STARTED ON THE SHEETS. I'M TRYING TO UNDERSTAND SOME OF THE SHEETS AND FROM WHAT IV UNDERSTOOD, THE ONES WITH NUMBERS ON IV TO PRINT AND CREATE MY OWN TEMPLATES AND ACTION ON THE LOG BOOKS AND TRAINING? HARDY O EXPLAIN OVER MESSAGES BUT MONDAY WHEN THE PUBS CLOSED IL BE SITTING DOWN WITH MY NEW LAPTOP AND CREATING THE RISK ASSESSMENTS AND STAFF TRAINING SHEETS.

THANK YOU FOR ALL YOUR HELP AND I WILL TRY MY ABSOLUTE BEST TO GET IT ALL WRITTEN OUT FOR WHEN YOU NEXT VISIT.

THANKS AGAIN FOR ALL YOUR HELP WITH THIS

ALSO DID YOU SPEAK TO THE LADY ABOUT THE CHILD SAFETY COURSES?

WE HAVE REARRANGED THE HOLIDAY FROM APRIL TO JUNE NOW AS IV TOO MUCH GOING ON HERE APRIL TO LEAVE.

AND IV ONLY GOT BLAKE AND A NEW GIRL WHO'S STARTING TOMORROW. JO IS OFF SICK AND HAS BEEN FOR TWO WEEKS NOW AND I DON'T THINK SHE'S COMING BACK.
LONG STORY.

AGAIN THANK YOU AND ANY PROBLEMS IL MESSAGE YOU HERE IF THAT'S OK ??

KIND REGARDS

CHANTELLE ??

[11/03, 14:54] JURASSICA - CHANTELLE SYNYER:

HARD TO EXPLAIN THAT'S SHOULD HAVE SAID (SORRY I'M USELESS WITH WORDS)

[11/03, 14:56] CATHERINE @ POLICE:

I CHANTELLE, GREAT TO HEAR YOU HAVE EVERYTHING YOU NEED. DEFINITELY GET IN TOUCH IF YOU ARE STRUGGLING. WE PLAN TO VISIT IN THE NEXT 2 TO 3 WEEKS BUT WE'LL ARRANGE EXACT DATE AND TIME NEARER THE TIME.

[11/03, 18:01] JURASSICA - CHANTELLE SYNYER:

HI CATHERINE

YES I SURE WILL DO, THANK YOU AND YES THAT'S FINE.

PLEASE LET ME KNOW.

I WOULD LOVE IT IF YOU COULD COME DURING A THEMED DINING EVENT OR PARTY SO YOU CAN SEE WHAT WE ARE REALLY LIKE AS THE AIM OF THIS BUSINESS IS NOT PUBLIC DRINKING AND ADULT PARTIES-IT'S ALL ABOUT ROARSOME DINING FOR FAMILIES BUT IF WE DON'T HAVE AN EVENT ON WE CAN ARRANGE IT AROUND EVERYTHING ELSE/

THANKS AGAIN FOR YOUR HELP AND IL LOOK FORWARD TO SEEN YOU ALL AGAIN SOON ??

APPENDIX D

JURASSICA – MESSAGES 5TH TO 9TH APRIL 2023

SYP – Catherine Jarvis

Jurassica – Chantelle Synyer

[05/04, 11:32] Catherine @ Police:

Hi Chantelle. We'd like to pop in and see you today between 1 and 2 today if that's ok?

Thanks Catherine

[05/04, 11:57] Jurassica - Chantelle Synyer:

Hi Catherine I'm not in much this week as it's Easter holidays and we are out with the dinosaurs or like today, Easter Bunny 🐰🥰

I'm In Saturday 12-3, or Tuesday, Wednesday next week then week after free most.

I was in court yesterday so a lot has changed.

I'm not staying at pub, Iv given my notice-I'm leaving october 31st.

Jo has left too. She was half the problems.

Only got Blake staff atm so pubs been closed a lot as I'm making more money out and about atm with events, as I did before.

Pubs in the wrong location. I hate my own friends how they think they can treat my business.

I'm looking for restaurant and entertainment venue that closers at 7/8pm as originally planned because I never intended to stay open past these times so I don't have to deal with idiot adults drinking and showing off.

Let me know when's best around my crazy schedule and bookings Iv so desperately needed after been off work for 10 days with covid.

(Literally went back to work Thursday last week)

Thank you

Kind regards

Chantelle

[05/04, 18:58] Jurassica - Chantelle Synyer:

I forgot to mention as well Iv applied to go on dragons den and my applications been accepted.

I love my job, I know I'm amazing at it but I have also realised I need help-proper help from passionate people like myself.

No one in this area actually cares about working let alone my style of business.

Iv viewed 2 more places and next week I have two more viewings.

I'm also looking at fiends to buy and build my own venture.

I'm doing what's best for my business and it's moving location and gaining help in certain areas I'm unfamiliar with.

And I can't do everything alone and staff here have jeopardised too much for there own benefit.

It's not how I imagined my first year.

And it's not how it's going moving forward.

Im getting out this council estate for sure and I'm excelling my Dino wings to the original plan of Jurassica which is family fun themed dining, events and entertainment.

That's what works and I love, so that's where I'm heading.

And if dragons den like me too, il never struggle with my very unique business and cutting out the private night time party elements and having themed ticket only events (where more food is involved than alcohol)

It should illuminate the problem completely of drunk people 🙏

[07/04, 08:56] Catherine @ Police:

That all sounds really positive.

I'll be in touch to discuss a better time to meet. 😊

[08/04, 10:54] Jurassica - Chantelle Synyer:

Thank you Catherine I really appreciate that and I'm much more organised and back on top form now so I feel like a different person 🙌🥰👍

Happy Easter 🐰🥰👍🙌

JURASSICA – MESSAGES 5TH TO 9TH APRIL 2023

JURASSICA – MESSAGES 18TH TO 20TH APRIL 2023

SYP – Catherine Jarvis
Jurassica – Chantelle Synyer

[18/04, 12:49] Catherine @ Police:

Hi Chantelle we still need to come and see you. We'd like to come between 11 and 1pm this Friday, 21st April. I did try to call you but there was no answer. I've left you a voicemail. It's really important that we have this meeting. Please make yourself available. Thanks Catherine

[18/04, 15:53] Jurassica - Chantelle Synyer:

Hi Catherine, I'm working in Surrey with my events team yesterday and today, sorry I missed your call.

The pubs closed until tomorrow.

I'll check the dairy once I'm home and confirm with you Friday.

I think I'm pretty quiet at the pub this week.

And yes I totally understand how important it is.

It's as important to me too because I thrive off my business doing well and with its uniqueness it's just a case of me getting use to all the new things I have to do.

Last pub I had for 5 years was in Boston Lincolnshire and that was a breeze next to a city pub, especially in my local area. Tbh all I want to do is move venues to prove to you and everyone else what Jurassica is really about. I don't want to have to rely on the locals, them and private late parties with adults are not my cup of tea. I don't do it myself and it's annoying me that I had to put up with this because I've got a pub! It's not what Jurassica is about. It was trial and error doing it where it is.

I can't wait to get a venue now. Been looking and viewing some next week.

Moving forward with what's best.

And getting this with you all done correctly and moving to better premises is all I want to do. Other idiots that choose to drink and cause trouble are not what I want in my business.

The errors I've made is totally wrong staffing friends and having to boo parties and open to public which is never what I intended but as most pubs, you can't not stay open to local trade and adult parties (which is where all the trouble is I can't and won't put up with)

Stuck over a barrel as they say but bigger premises with the ideas in place, that have worked and been good are where I'm heading-

families having fun are all we desire-

Not lairy piss heads and opening past 9pm.

It's not worth the hassle or long hours lol 😊

Plus families from events and children's parties are always fantastic reviews. Sticking to what's good trust me,

Thank you speak soon and I'll confirm Friday once back in Sheffield tomorrow morning

Kind regards

Chantelle 😊👉

[18/04, 16:03] Catherine @ Police:

Thank you. I look forward to hearing from you tomorrow 👍

[20/04, 09:05] Catherine @ Police:

Are we okay for Friday? I'm think 1130 to 12 o'clock??

[20/04, 09:22] Jurassica - Chantelle Synyer:

Good morning Cathrine, I'm not gonna lie the busiest days for me are Friday to Sundays.

I've two events Friday to arrange delivery and set up, one I've to be there at 10:30 am

JURASSICA – MESSAGES 18TH TO 20TH APRIL 2023

In Doncaster, the other is sheffield center-both teatime events stating and lv got 250 chair covers, Saahes, table centerpieces to put out so it's a 3-5 hour job per venue Catherine, so Friday I'm struggling to arrange anything and my anxiety is through the roof trying to arrange it because of travel it's impossible to get back here to then go back there (plus girls not cheap!)

Then Saturday lv another 2 events to dress and a table of 25 in at Jurassica Saturday teatime then Sunday I'm in Doncaster with dinosaurs at a funfair.

I'm out the house at 7am all 3 days and due home around 7/8pm.

Could we do Tuesdays at same time?

lv nothing at all on Tuesday or Wednesday next week so instead of running around trying to make sure I don't be late to my clients events booked months go, it would make my life easier just arranging it on a quiet business day for me but most busiest.

ll send a photo of both dairies later to prove how busy I am friday to Sunday.

lv done all that you sent and more of the pack.

lv downloaded a training pack, Blake's watched im videos for training instead of just reading posters.

And the only thing I'm awaiting on is his new passport to come back for his id for his CBR check.

We tried using his old one but it's not in date. And with him suffering from epilepsy, he's not got a drivers license.

Therefore, the only ID he has his passport.

Other than that everything's in order, we don't open past 11pm and we are pushing our themed dining events, childs parties and "out and about" events so we don't have to struggle with money to make ends meet.

Thanks Catherine 😊👉

[20/04, 09:27] Jurassica - Chantelle Synyer:

Hi Catherine

Also I had an email about a week or two ago offer me like a course for safe gauarding.

It was today however I asked what I needed to do next but not heard anything back.

Do you know who this was with? Or if I can attend today?

lv tried searching my emails but I can't find it.

I really wanted to do that course and rearranged my holiday so I could.

Thank you 😊

[20/04, 09:29] Catherine @ Police:

All the details you need were in the email. You need to respond with your identification. Passport or driving license. There should be a link either in the first email or they send you one after you send your ID.

[20/04, 09:32] Catherine @ Police:

ll get the email resent to you. Check you spam or junk folder

[20/04, 09:41] Jurassica - Chantelle Synyer:

Thank you ll watch out for it.

Can I still attend today?

What time was it and where please

Thank you Catherine 😊

[20/04, 10:21] Catherine @ Police:

You should have the email by 11

JURASSICA – MESSAGES 18TH TO 20TH APRIL 2023

[20/04, 10:24] Jurassica - Chantelle Synyer:

If receive it and sent my ID.

It says I will be sent details of course. Is that by 11??

Also do I need a laptop (I had to goole what Zoom was lol 🤔 never heard of that but I'm guessing from what I read, it's like Skype?

Does it have to be a laptop or can I do it on my Phone?

Sorry for all questions, my head has to no all the detail when learning something new.

Iv got a note pad and pen ready for when it starts.

Thank you

[20/04, 10:30] Catherine @ Police:

The joining link is on the second email they have sent you this morning. Sent at 09:57hrs.

The details of the meeting are in red and the link is in blue underneath it.

Ideally you would do it on a laptop but you can do it through your mobile.

I think it's on Microsoft teams not zoom

[20/04, 12:57] Catherine @ Police:

I've just sent you the link via email now

[20/04, 12:59] Jurassica - Chantelle Synyer:

Thank you! Received!

This link is in none of the previous emails so thank you...

It's redirecting me now 😊👉

[20/04, 12:59] Catherine @ Police:

[https://teams.microsoft.com/l/meetup-](https://teams.microsoft.com/l/meetup-join/19%3ameeting_MmlzYTQ5ZTUtNWU2MjY0ODDA4LWJmYWUtMTNkMTZlZmRiNDQw%40thread.v2/0?context=%7b%22Tid%22%3a%22a1ba59b9-7204-48d8-a360-7770245ad4a9%22%2c%22Oid%22%3a%22c18b8d3c-dd43-49ca-9a81-f278f22e319d%22%7d)

[join/19%3ameeting_MmlzYTQ5ZTUtNWU2MjY0ODDA4LWJmYWUtMTNkMTZlZmRiNDQw%40thread.v2/0?context=%7b%22Tid%22%3a%22a1ba59b9-7204-48d8-a360-7770245ad4a9%22%2c%22Oid%22%3a%22c18b8d3c-dd43-49ca-9a81-f278f22e319d%22%7d](https://teams.microsoft.com/l/meetup-join/19%3ameeting_MmlzYTQ5ZTUtNWU2MjY0ODDA4LWJmYWUtMTNkMTZlZmRiNDQw%40thread.v2/0?context=%7b%22Tid%22%3a%22a1ba59b9-7204-48d8-a360-7770245ad4a9%22%2c%22Oid%22%3a%22c18b8d3c-dd43-49ca-9a81-f278f22e319d%22%7d)

[20/04, 12:59] Catherine @ Police:

Just in case

JURASSICA – MESSAGES 24TH TO 25TH APRIL 2023

SYP – Catherine Jarvis
Jurassica – Chantelle Synyer

[24/04, 06:01] Catherine @ Police: Hi Chantelle.
Can we do 10 o'clock Wednesday this week?

[25/04, 07:55] Catherine @ Police:
Hey. R u still ok for tomorrow? Not heard back from you.

[25/04, 08:23] Jurassica - Chantelle Synyer:
Hi Catherine sorry both businesses are closed Monday and I've not had a day off in 4 weeks so needed that day lol 😅
Yes tomorrow at 10 should be fine.
I've got a consultation at my shop at 9:30 today so I'll check celebrate and create dairy then and as long as I've no consultations my staff can do the orders.
Thank you

[25/04, 09:16] Catherine @ Police:
Perfect x

[25/04, 14:59] Jurassica - Chantelle Synyer:
Hi Catherine yes tomorrow At 10 is fine.
See you tomorrow morning 😊👉

[25/04, 16:27] Catherine @ Police:
Great. X

PremisesJURASSICA**Reference**

VISIT WITH SCC

Date and Time

26/04/2023 10:00

Description

I HAVE ATTENDED AT THE PREMISE WITH GARETH BARRETT FROM SCC LICENSEING AND HAVE MET WITH THE DPS CHANTELE SYNYER TO GO THROUGH THE ACTION PLAN THE PREMISE IS ON.

AS DESCRIBED BELOW, IT WAS VERY DISAPPOINTING THAT ALMOST TWO THIRDS OF THE ACTIONS HAD NOT BEEN COMPLETED. CONSIDERING THE TIME THAT CHANTELE HAS HAD, THESE SHOULD HAVE BEEN COMPLETED.

CHANTELLE SPOKE ABOUT HOW THINGS ARE REALLY DIFFICULT FOR HER AT THE MOMENT IN HER PERSONAL LIFE AND HOW SHE IS STRUGGLING EMOTIONALLY. SHE HAS STATED THINGS ARE ON THE TURN FOR THE BETTER AND PROMISED THAT IF WE COULD GIVE HER AN EXTENTION, SHE CAN HAVE EVERYTHING COMPLETED .

WE HAVE AGREED TO THIS AND A DATE IN MAY HAD BEEN AGREED FOR ALL OUTSTANDING ITEMS TO BE COMPLETED.

ACTION PLAN ACTIONS.

1. NO CURRENT STAFF WORKING FOR HER HAVE HAD A BACKGROUND CHECK COMPLETED. SHE SAID JOANNE HAD LEFT AND BLAKE NEEDED A PASSPORT, SO SHE HAD PURCHASED HIM ONE AND WAS AWAITING IT BEING DELIVERED. SHE WILL THEN SEND OFF FOR HIS DBS CHECK. SHE IS ALSO LOOKING TO INTERVIEW FOR EXTRA STAFF THE WEEK OF OUR VISIT.
 2. CHALLENGE SCHEME IN PLACE WITH POSTERS AND A REFUSALS LOG. THERE WAS 1 X 9TH MARCH, 3 X 25TH MARCH AND 1 X 31ST MARCH.
 3. RISK ASSESSMENT FOR DOOR STAFF NOT COMPLETED
 4. RISK ASSESSMENT FOR PLASTICS NOT COMPLETED
 5. STAFF TRAINING COMPLETED ON CHALLENGE 25, FAKE ID AWARENESS AND PROXY SALES FOR CHANTELE AND BLAKE. NO TRAINING RECORDS FOR COMPLETING THE REFUSALS LOG, DRUGS POLICIES, SAFEGUARDING PROCEDURES, OPERATING PROCEDURES AND TOILET CHECKS
 6. CCTV TIME TO BE CORRECTED. THIS HAD NOT BEEN DONE BUT CHANTELE ADVISED SHE HAD AN ENGINEER COMING AND THIS WAS BOOKED FOR THE 30TH OF APRIL. SHE SAID THE SYSTEM HAD FAILED 6-8 WEEKS AGO AND THE ENGINEER HAD BEEN OUT SEVERAL TIMES. APPROXIMATELY 2-3 WEEKS AGO SHE HAD 3 NEW CAMERAS INSTALLED TAKING HER UP TO 16 CAMERAS.
 7. NO LEAVE QUIETLY NOTICES ON DISPLAY.
 8. EVENT BOOKING FORM PARTIALLY COMPLIANT BUT DOES NOT HAVE A SECTION FOR DOOR STAFF OR ID CHECKS TO BE LOGGED.
 9. NO SAFEGUARDING RISK ASSESSMENT
 10. CHILDRENS CHARTER WAS ON DISPLAY SHOWING 20:30PM
 11. CHANTELE ATTENDED THE APRIL 20TH TRAINING COURSE. SHE WAS GOING TO ARRANGE FOR BLAKE TO ATTEND THE JULY COURSE.
 12. TRAINING TO BE COMPLETED ON SPIKING GUIDANCE AND VIOLENT INCIDENT PROTOCOL. CHANTELE SAID THEY HAD DONE THE TRAINING BUT THIS WAS NOT LOGGED ANYWHERE OR SIGNED TO SAY IT HAD BEEN DELIVERED AND WHEN.
- WE GAVE CHANTELE UNTIL THE 5TH OF MAY TO COMPLETE ALL ASPECTS OF THE ACTION PLAN.

ON A SEPARATE NOTE TO THE ISSUES ABOVE, I HAVE CONCERNS OVER CHANTELLE'S ABILITY TO COMPLETE THE TASKS.

SHE PRESENTS AS VERY DISTRACTED AND DISORGANISED.

WITH ALL THE HELP AND SUPPORT OVER MANY MONTHS, SHE STILL SEEMS INCAPABLE OF PRODUCING THE DOCUMENTS REQUIRED TO BE COMPLIANT WITH THE LICENSE.

I WILL RE-ASSESS IN MAY.

Team

Licensing Officer

RESTRICTED
SOUTH YORKS AND HUMBERSIDE

Incident Report

SYP-20230429-0009 (Closed)

29/04/2023 00:10:45	CR 026 , VIOLENT DOMESTIC	Description : TO PHONE 10-12 5TH , ONLY TIME	Grade :(2) Priority
Source : 999	Officer Dealing : 3090	Operator : 751618	Creator Wkstrn : SY091
KA	KA5 (435350 , 393649)	Dispatcher : 600223	

Address Information

Corporate Name : THE MALTHEUSE THE MALTHEUSE
 Address : 71 MONTENEY CR , , SHEFFIELD , S59DP
 Proximity : [X] Gazeteer Validation
 Location Comment :
 Premise Comment :

Theme

Disposal Code 1 : VIOLENCE WITHOUT INJURY
 Disposal Code 2 :
 Disposal Code 3 :
 Disposal Code 4 :
 Disposal Code 5 :
 Disposal Code 6 :

Complainant Information

Name : SYNYER , CHANTELE 07714589461 / CLI : 01142456050 / Email :
 Address : THE MALTHEUSE,71 MONTENEY CR , S59DP
 Role : THIRD PARTY / [Y] DA / [Y] Contact / [N] Vulnerable / [N] NPT / [N] Hate
 Ethnicity : / Date of Birth : 03/06/1995 / Sex : F
 Notes : / Doctor Name : / Doctor Telephone : / Surgery :

Date / Time Information

Call Received	29/04/2023	00:10:45
Incident Created	29/04/2023	00:10:45
Address Validated	29/04/2023	00:10:45
Incident Confirmed	29/04/2023	00:11:05
Transfer Sent	29/04/2023	00:11:46
Transfer Accepted	29/04/2023	00:11:58
Resource Assigned	03/05/2023	15:03:51
Resource Dispatched	01/05/2023	07:00:25
Arrival At Scene	01/05/2023	07:46:31
Incident Disposed	05/05/2023	11:46:48

Unit Activity

KA65	01/05/2023	06:59:09	2643	Assigned Incidents
				THE MALTHEUSE, 71 MONTENEY CR, SHEFFIELD S59DP SYP-20230429-
KA65	01/05/2023	07:00:26	2643	En Route to incident
				THE MALTHEUSE, 71 MONTENEY CR, SHEFFIELD S59DP
KA65	01/05/2023	07:46:31	2643	At Scene
				THE MALTHEUSE, 71 MONTENEY CR, SHEFFIELD S59DP
KA65	01/05/2023	08:08:13	2643	Available Resumed
				CLEARED...
KA66	02/05/2023	11:49:26	1015	En Route to incident
				THE MALTHEUSE, 71 MONTENEY CR, SHEFFIELD S59DP
KA66	02/05/2023	11:55:59	1015	At Scene
				4431015
KA66	02/05/2023	12:25:17	1015	Available Resumed
				CLEARED...
KA67	03/05/2023	11:37:17	1015	En Route to incident

RESTRICTED

KA67	THE MALTHEUSE, 71 MONTENEY CR, SHEFFIELD S59DP	03/05/2023	13:20:53	1015		At Scene
KA67	THE MALTHEUSE, 71 MONTENEY CR, SHEFFIELD S59DP	03/05/2023	13:21:03	1015		Available Resumed
KA77	CLEARED...	03/05/2023	15:03:51	1857		Assigned Incidents
KA77	THE MALTHEUSE, 71 MONTENEY CR, SHEFFIELD S59DP SYP-20230429-	03/05/2023	15:06:28	1857		En Route to incident
KA77	THE MALTHEUSE, 71 MONTENEY CR, SHEFFIELD S59DP	03/05/2023	15:53:48	1857		At Scene
KA77	THE MALTHEUSE, 71 MONTENEY CR, SHEFFIELD S59DP	03/05/2023	16:48:57	1857		At Scene
KA77	MESSAGE SENT 1857 BLUNT(#3888275) UNIT TIMER HAS EXPIRED SYP	03/05/2023	17:52:56	1857		Available Resumed
KA78	CLEARED...	04/05/2023	18:29:35	90		En Route to incident
KA78	THE MALTHEUSE, 71 MONTENEY CR, SHEFFIELD S59DP	04/05/2023	19:12:06	90		At Scene
KA78	4430090	04/05/2023	19:17:45	90		Available Resumed
KA61	CLEARED...	05/05/2023	09:55:17	3090	2441	En Route to incident
KA61	THE MALTHEUSE, 71 MONTENEY CR, SHEFFIELD S59DP	05/05/2023	10:47:51	3090	2441	Available Resumed
KA61	RESOURCE HAS BEEN REMOVED SYP-20230429-0009	05/05/2023	10:47:51	3090	2441	En Route to incident
KA61	UNIT HAS BEEN DIVERTED:SYP-20230429-0009 SYP-20230429-0009	05/05/2023	10:51:15	3090	2441	En Route to incident
KA61	THE MALTHEUSE, 71 MONTENEY CR, SHEFFIELD S59DP	05/05/2023	10:58:23	3090	2441	At Scene
KA61	4433090	05/05/2023	11:46:48	3090	2441	Available Resumed
KA61	CLEARED...	05/05/2023	11:46:48	3090	2441	At Scene
KA61	THE MALTHEUSE, 71 MONTENEY CR, SHEFFIELD S59DP	05/05/2023	11:46:48	3090	2441	At Scene

Incident Comments

CRM CALLER CHANETLLE SYNYER	29/04/2023	00:10:46	SY091	751618
CRM Ref: CRM-20230428-4477	29/04/2023	00:10:46	SY091	751618
Name: MISS CHANTELLE SYNYER	29/04/2023	00:10:51	SY091	751618
Location: , , 71 MONTENEY CRESCENT, , SHEFFIELD, S5 9DP	29/04/2023	00:10:51	SY091	751618
Telephone Number: [REDACTED]	29/04/2023	00:10:51	SY091	751618
RPT=N VUL=N HATE=N	29/04/2023	00:11:05	SY091	751618
DA RELATED TAG ADDED:	29/04/2023	00:11:05	SY091	751618
Call Script VIOLENT DOMESTIC Aborted - SUPERVISOR ADVISED EXIT	29/04/2023	00:11:12	SY091	751618
callers brother is being attacked by her ex partner	29/04/2023	00:11:31	SY091	751618
they are downstairs in the pub	29/04/2023	00:11:41	SY091	751618
TRANSFER TO: 5. KA FROM TERMINAL SY091 FOR CONTROL - Grade Emergency	29/04/2023	00:11:46	SY091	751618
TRANSFER ACCEPTED AT TERMINAL SY028 FOR CONTROL	29/04/2023	00:11:58	SY028	620694
i have asked for ex partners name but she has set the phone on the side on speaker	29/04/2023	00:12:12	SY091	751618
she isnt interacting	29/04/2023	00:12:16	SY091	751618
can hear shouting in the background	29/04/2023	00:12:20	SY091	751618

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[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
TRANSFER TO: 5. KA FROM TERMINAL SY091 FOR CONTROL - Grade Priority	29/04/2023	00:32:37	SY091	751618
CROSS REFERENCED BY INCIDENT SYP-20230429-0025 LINKED INCIDENT	29/04/2023	00:33:22	SY029	609594
TRANSFER ACCEPTED AT TERMINAL SY028 FOR CONTROL	29/04/2023	00:33:24	SY028	620694
From Linked incident, [REDACTED] said he was at his Nan's house on [REDACTED]	29/04/2023	00:49:11	SY087	752629
TRANSFER ACCEPTED AT TERMINAL SY010 FOR ACTION	29/04/2023	00:56:51	SY010	606083
Incident transferred	29/04/2023	02:18:26	APPTIM	MWTIM
SYP-20230429-0009: TRANSFER TO: SYS-SUPD FROM TERMINAL APPTIM FOR ACTION - Grade Priority	29/04/2023	02:18:26	APPTIM	MWTIM
Transfer due to timer expiry	29/04/2023	02:18:26	APPTIM	MWTIM
TRANSFER ACCEPTED AT TERMINAL SY036 FOR ACTION	29/04/2023	02:21:52	SY036	622523
SUPD - Referral : No action required	29/04/2023	02:22:03	SY036	622523
we have not had anyone code 2. still have 20 active incidents and both sgts kas 3/4 are out dealing with an immediate.	29/04/2023	04:00:14	SY029	609594
CONNECT Timer Expired. Update with Investigation Number.	29/04/2023	06:11:22	APPSRV	MWAPPM
TRANSFER ACCEPTED AT TERMINAL SY028 FOR ACTION	29/04/2023	06:12:01	SY028	620694
AH 29/04 - I HAVE TRIED TO RING THE CALLER TO OBTAIN AVAILABILITY - NO REPLY TO LANDLINE AND NO ANSWERPHONE.	29/04/2023	09:58:42	SY029	604497
CONNECT Timer Expired. Update with Investigation Number.	29/04/2023	12:11:32	APPTIM	MWTIM
TRANSFER ACCEPTED AT TERMINAL SY028 FOR ACTION	29/04/2023	12:15:08	SY028	749320
CONNECT Timer Expired. Update with Investigation Number.	29/04/2023	18:11:34	APPTIM	MWTIM
TRANSFER ACCEPTED AT TERMINAL SY028 FOR ACTION	29/04/2023	18:15:26	SY028	749320
DUE TO DEMAND ONLY JUST ABLE TO READ THIS INC - RISK IS LOW - BETWEEN CALLERS BROTHER AND EX - PENDING FOR DAYS DISPATCH TO MAKE CONTACT WITH CALLER TO OBTAIN HER BROTHERS DETAILS	29/04/2023	22:21:13	SY029	604762
AS HE IS THE VICTIM	29/04/2023	22:21:13	SY029	604762
CALL CARD SUCCESSFULLY DEFERRED 30/04/2023 06:00:00 Workstation group 5. KA	29/04/2023	22:21:37	SY029	604762
	29/04/2023	22:21:37	SY029	604762
Reactivated at: SY029	30/04/2023	05:57:30	SY029	604762
TRANSFER ACCEPTED AT TERMINAL SY029 FOR CONTROL	30/04/2023	05:57:48	SY029	604762
CONNECT Timer Expired. Update with Investigation Number.	30/04/2023	05:58:07	APPSRV	MWAPPM
TRANSFER ACCEPTED AT TERMINAL SY029 FOR ACTION	30/04/2023	05:58:51	SY029	604762
Incident transferred	30/04/2023	07:57:38	APPTIM	MWTIM
SYP-20230429-0009: TRANSFER TO: SYS-SUPD FROM TERMINAL APPTIM FOR ACTION - Grade Priority	30/04/2023	07:57:38	APPTIM	MWTIM
Transfer due to timer expiry	30/04/2023	07:57:38	APPTIM	MWTIM
TRANSFER ACCEPTED AT TERMINAL SY024 FOR ACTION	30/04/2023	08:05:38	SY024	744234
SUPD timer transfer accepted, FCR to make contact and allocate when resourcing allows	30/04/2023	08:08:56	SY024	744234
Noted on days 30/04 - attempted to contact Chantelle [REDACTED] - no answer, no v/m service	30/04/2023	08:40:25	SY034	745093
third party report that ex-partner has 'attacked' Brother whilst under influence of drink/cocaine and has left scene in vehicle. Unknown details of Brother and unknown if any	30/04/2023	08:42:30	SY034	745093
injuries/further threats made. Unable to obtain full details due to caller in distress at time of call and attempts made to contact this morning to no gain - risk is medium due to	30/04/2023	08:42:30	SY034	745093
these factors	30/04/2023	08:42:30	SY034	745093
No units code 2 at this time - will allocate when possible and will make further attempts to contact via phone	30/04/2023	08:43:00	SY034	745093
SUP-D - Risk currently appears LOW as the male left the location at the time of the call.	30/04/2023	10:52:32	SY036	609357
Attempts to contact the caller to be made to gain availability.	30/04/2023	10:53:30	SY036	609357
CONNECT Timer Expired. Update with Investigation Number.	30/04/2023	11:58:12	APPTIM	MWTIM
TRANSFER ACCEPTED AT TERMINAL SY029 FOR ACTION	30/04/2023	11:58:31	SY029	604497
further attempt made to try and contact caller. no reply and no answerphone.	30/04/2023	17:55:03	SY029	604497
CONNECT Timer Expired. Update with Investigation Number.	30/04/2023	17:58:49	APPTIM	MWTIM
TRANSFER ACCEPTED AT TERMINAL SY029 FOR ACTION	30/04/2023	17:58:57	SY029	604497
TRIED RINGING CALLER - RINGS OUT - NO ANSWER - NO FACILITY TO LEAVE A MESSAGE	30/04/2023	21:29:46	SY028	604762
CONNECT Timer Expired. Update with Investigation Number.	30/04/2023	23:59:03	APPSRV	MWAPPM
CONNECT Timer Expired. Update with Investigation Number.	01/05/2023	05:59:49	APPTIM	MWTIM
KA65 Assigned Incidents	01/05/2023	06:59:09	SYPANON01C	746181

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STATUS UPDATES OBTAINED ALL OFFICERS COMMITTED AT THIS TIME WITH OTHER INCS / MISPER ENQS / PAPERWORK - THIS IS ONE OF 7 INCS STILL TO ALLOCATE	01/05/2023	17:10:46	SY028	600223
TRANSFER ACCEPTED AT TERMINAL SY029 FOR ACTION	01/05/2023	17:48:59	SY029	605754
CONNECT Timer Expired. Update with Investigation Number.	01/05/2023	18:00:43	APPTIM	MWTIM
TRANSFER ACCEPTED AT TERMINAL SY028 FOR ACTION	01/05/2023	18:01:21	SY028	600223
AL 01/05/2023 THERE HAS BEEN NO ANSWER TO PHONE CALL BUT TEXT HAS ALREADY BEEN SENT THIS AFTERNOON. FURTHER VISIT TO PUB REQUIRED WHEN RESOURCES ALLOW, CURRENTLY ALL UNITS	01/05/2023	19:15:17	SY029	751174
COMMITTED	01/05/2023	19:15:17	SY029	751174
CONNECT Timer Expired. Update with Investigation Number.	02/05/2023	00:01:11	APPTIM	MWTIM
INC REVIEWED AGAIN ON NIGHTS, THERE HAVE BEEN NO UNITS AVAILABLE TO ATTEND ADDRESS SO FAR DUE TO MULTIPLE SITTING/PRISONER HANDLING AND EMERGENCY INC ACROSS KA SO FAR. ONCE	02/05/2023	00:53:51	SY029	751174
RESOURCES ALLOW WE WILL LOOK TO ALLOCATE	02/05/2023	00:53:51	SY029	751174
TRANSFER ACCEPTED AT TERMINAL SY028 FOR ACTION	02/05/2023	01:03:19	SY028	602879
CONNECT Timer Expired. Update with Investigation Number.	02/05/2023	06:01:22	APPTIM	MWTIM
TRANSFER ACCEPTED AT TERMINAL SY028 FOR ACTION	02/05/2023	07:00:05	SY028	600223
days dispatch inc read low risk domestic theft both parties do not live together, caller has been left messages and sent texts but is not getting back to us - further visit when	02/05/2023	08:10:34	SY028	600223
we have a resource avail to obtain brothers details	02/05/2023	08:10:34	SY028	600223
KA66 DISPATCHED BY DRAG/DROP	02/05/2023	11:49:26	SY028	600223
KA66 At Scene	02/05/2023	11:55:59	AWSRV	MWAIR
CONNECT Timer Expired. Update with Investigation Number.	02/05/2023	12:02:00	APPTIM	MWTIM
TRANSFER ACCEPTED AT TERMINAL SY028 FOR ACTION	02/05/2023	12:02:51	SY028	600223
KA66 Available Resumed	02/05/2023	12:25:17	SY029	605754
KA66/1015 - THE PUB DOES NOT OPEN UNTIL 2PM , CHANTELE IS NOW NOT ANSWERING HER MOBILE	02/05/2023	12:39:38	SY029	605754
Incident status changed manually Released / Resumed->Confirmed OTHER REASON REATTEND	02/05/2023	12:39:50	SY029	605754
A SMS has been sent to:07714589461 as follows SOUTH YORKSHIRE POLICE YOUR INCIDENT NO IS SYP-20230429-0009 - PLEASE CONFIRM YOU WILL BE AT THE PUB 02/05/2023 AS POLICE PLAN TO	02/05/2023	12:41:19	SY029	605754
ATTEND TO SPEAK WITH YOU	02/05/2023	12:41:19	SY029	605754
Incident transferred	02/05/2023	14:40:03	APPTIM	MWTIM
SYP-20230429-0009: TRANSFER TO: SYS-SUPD FROM TERMINAL APPTIM FOR ACTION - Grade Priority	02/05/2023	14:40:03	APPTIM	MWTIM
Transfer due to timer expiry	02/05/2023	14:40:03	APPTIM	MWTIM
TRANSFER ACCEPTED AT TERMINAL SY036 FOR ACTION	02/05/2023	14:48:49	SY036	604961
Sup-D aware- further visit to be made now the pub is open	02/05/2023	14:49:10	SY036	604961
AFTERS 02/05/2023 ka tg51 lpt , 35 on the active queue all now committed , diary appts , sitting duties , arrest attempts or allocated , - child concern and domestics take	02/05/2023	16:14:26	SY029	605754
priority , as syp protocol	02/05/2023	16:14:26	SY029	605754
CONNECT Timer Expired. Update with Investigation Number.	02/05/2023	18:02:11	APPSRV	MWAPPM
TRANSFER ACCEPTED AT TERMINAL SY028 FOR ACTION	02/05/2023	18:03:55	SY028	600223
THERE HAS BEEN NO ANSWER TO CALLING AND I CAN SEE A TEXT WAS SENT EARLIER. CURRENTLY ALL OFFICERS COMMITTED	02/05/2023	22:21:35	SY028	751174
CONNECT Timer Expired. Update with Investigation Number.	03/05/2023	00:02:30	APPTIM	MWTIM
TRANSFER ACCEPTED AT TERMINAL SY028 FOR ACTION	03/05/2023	00:09:35	SY028	751174
CONNECT Timer Expired. Update with Investigation Number.	03/05/2023	06:03:08	APPSRV	MWAPPM
TRANSFER ACCEPTED AT TERMINAL SY028 FOR ACTION	03/05/2023	06:51:18	SY028	620884
DETAILS NOTED BY DAYS DISPATCH, LOW RISK DV, STRUGGLING TO GET HOLD OF THE FEMALE CALLER WHO RESIDES AT THE PUB, FURTHER VISIT REQUIRED. NO CHANGE IN T/ R/H, GRADING APPROPRIATE	03/05/2023	07:24:54	SY028	620884
DAYS DISPATCH / INCIDENT AND CONTENT NOTED, IT IS APPARENT THE THIRD PARTY IS NO LONGER ENGAGING WITH US. THE PUB, ACCORDING TO GOOGE IS PERMANENTLY CLOSED BUT THE LOG SUGGESTS	03/05/2023	08:06:08	SY029	748540
OFFICER ENQUIRIES SHOW IT OPENING AT 14:00	03/05/2023	08:06:08	SY029	748540
I HAVE MANAGED TO CALL CHANTELE, SHE STATES NO ONE AHS TRIED TO RING HER, NO MESSAGES LEFT, HER BROTHER DOES NOT WANT TO SPEAK TO POLICE AS HE WAS DRUNK, CHANTELE IS NOW GOING	03/05/2023	09:30:49	SY028	620884
TO EDNTIST ADVISED I WOULD CALL HER AT 1200HRS WITH A VIEW TO TRYING TO SEE HER BEFORE SHE OPENS PUB UP AT 1400HRS.	03/05/2023	09:30:49	SY028	620884
KA67 DISPATCHED BY DRAG/DROP	03/05/2023	11:37:17	SY028	620884
CONNECT Timer Expired. Update with Investigation Number.	03/05/2023	12:03:09	APPSRV	MWAPPM

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TRANSFER ACCEPTED AT TERMINAL SY028 FOR ACTION	03/05/2023	12:05:18	SY028	620884
ATTENDED LOCATION NO ANSWER TO KNOCKING ON PUB DOOR, NO ACCESS TO REAR WHERE RESIDENTIAL ACCESS MAY BE DUE TO LARGE DOGS ROAMING FREE.	03/05/2023	12:21:14	MWINT4	008360
NO ANSWER TO REPEATED CALLS TO MOBILE AND LANDLINES	03/05/2023	12:21:14	MWINT4	008360
TEXT MESSAGE SENT ASKING HER TO CALL ME	03/05/2023	12:21:14	MWINT4	008360
KA67 At Scene	03/05/2023	13:20:53	SY029	748540
KA67 Available Resumed	03/05/2023	13:21:03	SY029	748540
KA67 / NO ANSWER TO KNOCKING	03/05/2023	13:21:38	SY029	748540
Incident status changed manually Released / Resumed->Confirmed FURTHER ENQUIRIES REQUIRED RE-ATTEND	03/05/2023	13:21:46	SY029	748540
KA77 Assigned Incidents	03/05/2023	15:03:51	SYPANON01C	747659
KA77 DISPATCH FROM ASSIGNMENT FORM	03/05/2023	15:06:28	SY028	620884
KA77 At Scene	03/05/2023	15:53:48	SY028	620884
SPOKE TO STAFF AT PUB, CHANTELE CANT SPEAK TO OFFICERS DUE TO DENTIST APPOINTMENT. SHE IS AVAILABLE FROM 12PM TOMORROW. CAN WE SCHEDULE AN APPOINTMENT FOR OFFICERS TO VISIT	03/05/2023	16:28:04	MWINT4	749556
1200HRS TO 1400HRS ON 04/05/23. SHE WILL HAVE CCTV READY.	03/05/2023	16:28:04	MWINT4	749556
TRANSFER TO: 5. KA FROM TERMINAL MWINT4 FOR ACTION - Grade Priority	03/05/2023	16:28:04	MWINT4	749556
PC 1857 HAS UPDATED SYP-20230429-0009 AND HAS CHOSEN TO TRANSFER THE INCIDENT FOR ACTION.	03/05/2023	16:28:04	MWINT4	749556
TRANSFER ACCEPTED AT TERMINAL SY029 FOR ACTION	03/05/2023	16:28:11	SY029	748540
MESSAGE SENT TO KA77 (1857 BLUNT #3888275	03/05/2023	16:48:57	APPTIM	MWTIM
Incident transferred	03/05/2023	17:36:32	APPTIM	MWTIM
SYP-20230429-0009: TRANSFER TO: SYS-SUPD FROM TERMINAL APPTIM FOR ACTION - Grade Priority	03/05/2023	17:36:32	APPTIM	MWTIM
Transfer due to timer expiry	03/05/2023	17:36:32	APPTIM	MWTIM
TRANSFER ACCEPTED AT TERMINAL SY036 FOR ACTION	03/05/2023	17:52:17	SY036	622523
SUPD - Content noted	03/05/2023	17:52:26	SY036	622523
KA77 Available Resumed	03/05/2023	17:52:55	SY029	748540
Incident status changed manually Released / Resumed->Confirmed FURTHER ENQUIRIES REQUIRED WITNESS NOT AVAILABLE.	03/05/2023	17:53:36	SY029	748540
CALL CARD SUCCESSFULLY DEFERRED 04/05/2023 11:30:00 Workstation group 5. KA	03/05/2023	17:54:30	SY029	748540
AS PER AVAILABILITY, RISK IS LOW.	03/05/2023	17:54:30	SY029	748540
Reactivated at: APPSRV	04/05/2023	11:30:04	APPSRV	MWAPPM
TRANSFER ACCEPTED AT TERMINAL SY028 FOR CONTROL	04/05/2023	11:30:33	SY028	620884
CONNECT Timer Expired. Update with Investigation Number.	04/05/2023	11:30:43	APPSRV	MWAPPM
TRANSFER ACCEPTED AT TERMINAL SY028 FOR ACTION	04/05/2023	11:30:51	SY028	620884
Incident transferred	04/05/2023	13:30:16	APPTIM	MWTIM
SYP-20230429-0009: TRANSFER TO: SYS-SUPD FROM TERMINAL APPTIM FOR ACTION - Grade Priority	04/05/2023	13:30:16	APPTIM	MWTIM
Transfer due to timer expiry	04/05/2023	13:30:16	APPTIM	MWTIM
TRANSFER ACCEPTED AT TERMINAL SY036 FOR ACTION	04/05/2023	13:31:20	SY036	622523
SUPD - Referral : No action required	04/05/2023	13:31:28	SY036	622523
CONNECT Timer Expired. Update with Investigation Number.	04/05/2023	17:30:57	APPTIM	MWTIM
TRANSFER ACCEPTED AT TERMINAL SY028 FOR ACTION	04/05/2023	17:53:28	SY028	748540
KA78 DISPATCHED BY DRAG/DROP	04/05/2023	18:29:35	SY029	609934
KA78 At Scene	04/05/2023	19:12:06	AWSRV	MWAIR
I HAVE SPOKEN TO CHANTEL OVER THE PHONE WHO STATES SHE NOT AVAILABLE TO SPEAK TO POLICE DUE TO LOOKING AFTER HER CHILDREN AND WON'T BE AVAILABLE FOR THE REST OF THE EVENING. SHE	04/05/2023	19:17:06	MWINT4	751225
WOULD PREFER OFFICERS TO CONTACT HER ON 5/05/2023 BETWEEN 10:00-12:00 AS THIS IS HER ONLY AVAILABILITY.	04/05/2023	19:17:06	MWINT4	751225
TRANSFER TO: 5. KA FROM TERMINAL MWINT4 FOR ACTION - Grade Priority	04/05/2023	19:17:06	MWINT4	751225
PC 0090 HAS UPDATED SYP-20230429-0009 AND HAS CHOSEN TO TRANSFER THE INCIDENT FOR ACTION.	04/05/2023	19:17:06	MWINT4	751225
TRANSFER ACCEPTED AT TERMINAL SY029 FOR ACTION	04/05/2023	19:17:19	SY029	605754
KA78 Available Resumed	04/05/2023	19:17:45	SY029	605754
Incident status changed manually Released / Resumed->Confirmed OTHER REASON CONTACT AS LOG	04/05/2023	19:18:06	SY029	605754
CALL CARD SUCCESSFULLY DEFERRED 05/05/2023 05:00:00 Workstation group 5. KA	04/05/2023	19:19:44	SY029	605754

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TIME TO CONTACT , AS LOG	04/05/2023	19:19:44	SY029	605754
Reactivated at: APPSRV	05/05/2023	05:00:13	APPSRV	MWAPPM
CONNECT Timer Expired. Update with Investigation Number.	05/05/2023	05:00:37	APPTIM	MWTIM
TRANSFER ACCEPTED AT TERMINAL SY029 FOR CONTROL	05/05/2023	05:49:31	SY029	605754
Incident transferred	05/05/2023	07:00:24	APPTIM	MWTIM
SYP-20230429-0009: TRANSFER TO: SYS-SUPD FROM TERMINAL APPTIM FOR ACTION - Grade Priority	05/05/2023	07:00:24	APPTIM	MWTIM
Transfer due to timer expiry	05/05/2023	07:00:24	APPTIM	MWTIM
INC READ AND NOTED ON DAYS - RISK IS LOW BOTH PARTIES ARE SEPERATED - CALLER AVAIL BETWEEN 10-12 ONLY	05/05/2023	07:59:37	SY029	604762
TRANSFER ACCEPTED AT TERMINAL SY028 FOR ACTION	05/05/2023	09:07:55	SY028	625335
KA61 DISPATCHED BY DRAG/DROP	05/05/2023	09:55:17	SY029	604762
Previous Calls list Viewed 71 MONTENEY CR [REDACTED]	05/05/2023	10:18:40	SY029	604762
KA61 Available Resumed	05/05/2023	10:47:51	SY036	606104
KA61 DISPATCHED BY DRAG/DROP	05/05/2023	10:51:15	SY029	604762
TRANSFER ACCEPTED AT TERMINAL SY036 FOR ACTION	05/05/2023	10:51:58	SY036	606104
KA61 At Scene	05/05/2023	10:58:23	AWSRV	MWAIR
CONNECT Timer Expired. Update with Investigation Number.	05/05/2023	11:00:40	APPTIM	MWTIM
TRANSFER ACCEPTED AT TERMINAL SY029 FOR ACTION	05/05/2023	11:01:38	SY029	604762
Investigation submitted via Pronto by 2441 on 05/05/2023 at 11:38. Connect Investigation Ref: 14/84979/23	05/05/2023	11:38:58	MWINT4	752293
Case number 14/84979/23 added as secondary reference	05/05/2023	11:44:40	SY029	604762
RELATION: 14/84979/23:REQUESTED BY OPERATOR 604762	05/05/2023	11:44:40	SY029	604762
Investigation Summary	05/05/2023	11:45:55	SY029	604762
Sheffield - Assault-Common ASSAULT / DOM ABUSE - DA KO - Caller is landlady of Jurassica Pub and reported that her ex boyfriend has grabbed her brother by the throat and pushed him.	05/05/2023	11:45:55	SY029	604762
	05/05/2023	11:45:55	SY029	604762
She has witnesses this on CCTV and has then called 999 as a result of this.	05/05/2023	11:45:55	SY029	604762
	05/05/2023	11:45:55	SY029	604762
I have been and spoken to her today and she said both parties were in drink and claim they have no recollection of incident occurs and thr victim does not want to make a complaint.	05/05/2023	11:45:55	SY029	604762
	05/05/2023	11:45:55	SY029	604762
I have taken all details and text victim to confirm this and will upload negative once provided.	05/05/2023	11:45:55	SY029	604762
	05/05/2023	11:45:55	SY029	604762
No injuries	05/05/2023	11:45:55	SY029	604762
	05/05/2023	11:45:55	SY029	604762
	05/05/2023	11:45:55	SY029	604762
There is no domestic taken place between the caller and her ex partner or brother, they did not even speak about incident as other parties left the pub before she had chance.	05/05/2023	11:45:55	SY029	604762
KA61 Available Resumed	05/05/2023	11:46:48	SY029	604762
Disposal Codes: ,CR0251	05/05/2023	11:46:49	SY029	604762
No of Arrests: N.F.A: No. of Reports:	05/05/2023	11:46:49	SY029	604762
Handling Officer: 3090	05/05/2023	11:46:49	SY029	604762
Qualifiers Alcohol Domestic abuse	05/05/2023	11:46:49	SY029	604762
14/84979/23	05/05/2023	11:46:49	SY029	604762
SYP-20230429-0009 HAS BEEN DISPOSED	05/05/2023	11:46:49	SY029	604762
MIS REQUEST REMOVED FROM I/F TABLE	05/05/2023	11:47:44	MWMIS	MWMIS
Dash submitted via Pronto by 2441 on 05/05/2023 at 11:48. Connect Investigation Ref: 14/84979/23	05/05/2023	11:48:27	MWINT4	752293
MIS REQUEST REMOVED FROM I/F TABLE	05/05/2023	11:50:09	MWMIS	MWMIS

APPENDIX E

RESTRICTED
SOUTH YORKS AND HUMBERSIDE

Incident Report

SYP-20230820-0113 (Closed)

20/08/2023 01:38:50	PSW 017 , SUSPICIOUS CIRCS/ INSECURE	Description : SUSPICIOUS CIRCS/INSECURE	Grade :(4) RWD
Source : 999	Officer Dealing : 604255	Operator : 627556	Creator Wkstn : SY128
KA	KA5 (435350 , 393649)	Dispatcher :	

Address Information	Theme
Corporate Name : THE MALTHEUSE THE MALTHEUSE	Disposal Code 1 : LICENSING
Address : 71 MONTENEY CR , , SHEFFIELD , S59DP	Disposal Code 2 :
Proximity : JURASSICA <input checked="" type="checkbox"/> [X] Gazeteer Validation	Disposal Code 3 :
Location Comment :	Disposal Code 4 :
Premise Comment :	Disposal Code 5 :
	Disposal Code 6 :

Date / Time Information		
Call Received	20/08/2023	01:38:50
Incident Created	20/08/2023	01:38:50
Address Validated	20/08/2023	01:40:48
Incident Confirmed	20/08/2023	01:41:29
Transfer Sent	20/08/2023	01:49:49
Transfer Accepted	20/08/2023	01:50:20
Incident Disposed	20/08/2023	07:33:47

Incident Comments				
CRM Ref: CRM-20230820-0094	20/08/2023	01:38:50	SY128	627556
Mobile Details [REDACTED] , *MOB* Vodafone Service & Language : 99 Date & Time : 20/08/2023 01:36:53 Coordinate System & Coordinates : OSGB36. [REDACTED] GPS Semi Major Axis	20/08/2023	01:38:50	SY128	627556
: 21 GPS Semi Minor Axis : 21 Level of Confidence : 96 GPS Angle : 0 EISEC Type : Mobile Phone	20/08/2023	01:38:50	SY128	627556
REPORTING THERE IS A LOCK IN AT THE ABOVE PUB.	20/08/2023	01:41:32	SY128	627556
	20/08/2023	01:43:04	SY128	627556
A MALE CALLED [REDACTED] WHO WORKS THERE IS PRESENT	20/08/2023	01:43:05	SY128	627556
	20/08/2023	01:43:15	SY128	627556
ANOTHER MALE CALLED [REDACTED] IS PRESENT AS A CUSTOMER	20/08/2023	01:43:15	SY128	627556
	20/08/2023	01:43:24	SY128	627556
SAYS THIS HAS HAPPENED BEFORE	20/08/2023	01:43:26	SY128	627556
	20/08/2023	01:43:33	SY128	627556
SHE IS NOT THERE BUT SAYS DRUGS ARE BEING TAKEN AND SOLD	20/08/2023	01:43:34	SY128	627556
	20/08/2023	01:43:43	SY128	627556
	20/08/2023	01:43:44	SY128	627556
SHE DOES NOT KNOW WHAT TYPE OF DRUGS BUT [REDACTED] IS THE ONE SELLING IT	20/08/2023	01:43:59	SY128	627556
	20/08/2023	01:43:59	SY128	627556
SHE WAS ASKED HOW SHE KNEW AND SHE SAID SHE HAD A PHONE CALL	20/08/2023	01:44:13	SY128	627556
	20/08/2023	01:44:13	SY128	627556

RESTRICTED

WHEN ADVISED ALTHOUGH WE WILL TAKE THE NECESSARY ACTION WE WILL NOT DEPLOY OFFICERS IMMEDIATELY AS THIS IS NOT CONSIDERED AN EMERGENCY	20/08/2023	01:44:46	SY128	627556
.	20/08/2023	01:44:47	SY128	627556
SHE SAYS HER EX PARTNER IS ALSO THERE AND HE CARRIES A KNIFE BUT WOULD NOT SAY HOW SHE KNEW THIS	20/08/2023	01:45:04	SY128	627556
.	20/08/2023	01:45:05	SY128	627556
.	20/08/2023	01:45:12	SY128	627556
SHE THINKS THERE ARE 7/8 PEOPLE STILL IN THE PUB WHICH SHUT AT MIDNIGHT	20/08/2023	01:45:35	SY128	627556
.	20/08/2023	01:45:35	SY128	627556
CALLER WAS VERY VAGUE WITH HER ANSWERS	20/08/2023	01:47:12	SY128	627556
.	20/08/2023	01:47:12	SY128	627556
THE LOCATION IS NOW KNOWN AS JURASSICA	20/08/2023	01:49:06	SY128	627556
PLS CIRCULATE	20/08/2023	01:49:49	SY128	627556

RESTRICTED
SOUTH YORKS AND HUMBERSIDE

Incident Report

SYP-20230826-0774 (Closed)

26/08/2023 19:25:20	PSW 017 , SUSPICIOUS CIRCS/ INSECURE	Description : W/O KA37/1785	Grade :(3) Scheduled
Source : 101	Officer Dealing : 603113	Operator : 627928	Creator Wkstrn : SY088
KA	KA5 (435350 , 393649)	Dispatcher :	

Address Information

Corporate Name : THE MALTHEUSE THE MALTHEUSE
Address : 71 MONTENEY CR , , SHEFFIELD , S59DP
Proximity : [X] Gazeteer Validation
Location Comment :
Premise Comment :

Theme

Disposal Code 1 : SUSPICIOUS CIRCS/
INSECURE
Disposal Code 2 :
Disposal Code 3 :
Disposal Code 4 :
Disposal Code 5 :
Disposal Code 6 :

Date / Time Information

Call Received	26/08/2023	19:25:20
Incident Created	26/08/2023	19:25:20
Address Validated	26/08/2023	19:27:20
Incident Confirmed	26/08/2023	19:33:41
Transfer Sent	26/08/2023	19:36:02
Transfer Accepted	26/08/2023	19:37:59
Resource Assigned	31/08/2023	14:24:49
Incident Disposed	31/08/2023	15:06:25

Incident Comments

CRM CALLER LYNSDAY EASTWOOD	26/08/2023	19:25:20	SY088	627928
CRM Ref: CRM-20230826-2693	26/08/2023	19:25:21	SY088	627928
Caller reporting she owns the Fighting Cocks now called the Jurassica on 71 Monteney Crescent postcode S59DP	26/08/2023	19:32:58	SY088	627928
Her wife was badly injured and is now disabled, so they stopped running the pub and closed it just before covid	26/08/2023	19:32:58	SY088	627928
They let a friend, Chantelle Synyer aged 35 stay there as she was homeless and she has opened the pub and changed the name	26/08/2023	19:32:58	SY088	627928
Chantelle also changed the licensing to her name with no written authority from themselves	26/08/2023	19:32:58	SY088	627928
This was in July 2021 and she has continued to run it since then	26/08/2023	19:32:58	SY088	627928
They spoke with a solicitor in to get her evicted as they need to move back in	26/08/2023	19:32:58	SY088	627928
However, due to lack of funds, they have been unable to continue themselves with this	26/08/2023	19:32:58	SY088	627928
Social Services are helping them with the court to get the pub back and adjust the premises so it is suitable for callers wife	26/08/2023	19:32:58	SY088	627928
As it is, it is still more suitable for her wifes disability than where they are currently living	26/08/2023	19:32:58	SY088	627928
They have been told lots of things that are happening in the pub, drugs, fighting etc	26/08/2023	19:32:58	SY088	627928
She has gone past it today and there is a wedding there at the moment and it looked like it could all start kicking off	26/08/2023	19:32:58	SY088	627928
Caller advised that this is a civil matter so we are unable to remove Chantelle from the property	26/08/2023	19:32:58	SY088	627928

RESTRICTED

Caller advised that I will let local Officers be aware of the issues in the pub that people keep telling her about	26/08/2023	19:32:58	SY088	627928
Passed for information of local Officers	26/08/2023	19:35:05	SY088	627928
Please be aware that there may be issues at the pub shortly	26/08/2023	19:36:02	SY088	627928
SUSPECT CHANTELLE SYNYER	26/08/2023	19:36:39	SY088	627928
SUSPECT CHANTELLE SYNYER	26/08/2023	19:36:57	SY088	627928
THIRD PARTY LYNSDAY EASTWOOD	26/08/2023	19:37:27	SY088	627928
Noted - pending further calls	26/08/2023	19:39:34	SY031	626210
Spoke to the caller. Not available to speak today. Will call back at some other point.	27/08/2023	16:04:08	SYPANON01C	008506
Incident status changed manually Assigned->Confirmed	31/08/2023	14:23:21	SYPANON01C	008547
8065VSPOKEN AT LENGTH TO CALLER ADVICE AND REASSURANCE GIVEN PLEASE UPDATE AND CLOSE	31/08/2023	14:55:04	MWINT4	605766
PCSO 8065 HAS UPDATED SYP-20230826-0774 AND HAS CHOSEN TO TRANSFER THE INCIDENT FOR ACTION.	31/08/2023	14:55:05	MWINT4	605766

JURASSICA – MESSAGES 11TH SEPTEMBER 2023

SYP – Catherine Jarvis
Jurassica – Chantelle Synyer

[11/09, 17:23] Catherine @ Police:

Hi Chantelle.

Gareth and myself would like to come and see you tomorrow afternoon to discuss a complaint that has been made about the premise and while we're there, we can look at the action plan items that were outstanding and hopefully sign you off as having completed everything. Please let me know if you're available. I'm thinking either 3pm onwards or about 12pm? Thanks Catherine police licensing

[11/09, 18:46] Jurassica - Chantelle Synyer:

Hi Catherine,

sorry I missed your call new phone so no numbers saved.

I'm at Tattershall lakes now until Sunday.

Just arrived an hour ago!

A complaint? That's so strange as we've had no customers and the restaurant hasn't been open for 12 weeks.

We've had to close the kitchen so just been

public bar side open 2-10pm everyday. But closed at 8 if had no one in.

Not done any parties or events from the pub for a while, we've been working more at my other business because that pubs falling apart and I can't afford anymore money on it after £25,000 in savings went on it.

Friday just gone we tried a Motown night, short notice as lad only offered to play the night before lol 🤔

Hes my friends cousin offered to dj for free to get his name out there.

The action plans iv done my best with.

Like I said not much to report when no one's there and nothing happening.

Iv only got one member of staff there just selling beer lol 🤔 and we know how dead that game is 🙄

and we have done since when I last saw you and we get probably 10-20 customers a week atm so not much to say or complain about but il look forward to hearing it...

come in anytime, undercover-it's dead lol but I can't get out so quick and May as well pay someone minimum wage and open a few hours than not at all because bills still need paying unfortunately.

thanks to the owners mainly of my building! (Another story!) is falling apart!!

The kitchen is finally getting sorted this week, hence why Iv come away lol 🤔 (OCD goes through the roof!)

But we are hoping to open earlier to close earlier again like when we first opened- revamping/refreshing and got interviews lined up in two weeks once I'm back and hopefully got rid of some pups!

It's been hard work where it is and not what Jurassica is about-

We've got an investment in place as well and I am also taking the landlords to court for harassment and slander due to constant nasty contact from them, messages emails and abuse on my social business pages. Plus added stress of them withdrawing from a contract. Nightmare landlords!

Other than that my dogs had 11 puppies!

Hardest job Iv ever done and I didn't know she was pregnant until 15 days before! 🤔🤔

Let me know when's best for you all next week,

Thanks Catherine kind regards

Chantelle 😊

JURASSICA – MESSAGES 11TH SEPTEMBER 2023

[11/09, 19:07] Catherine @ Police:

Sounds very hectic, I think I need a lie down just reading about it all 🤔
I'll speak to Gareth and come back to you at some point tomorrow.
Enjoy your holiday, I hear Tattersall is lovely. X

[11/09, 20:03] Jurassica - Chantelle Synyer:

Exactly why I've come away for a week now the overload of work, puppies and children are back at school!

Exhausted and been tested in a way I never planned or could ever imagine lol 😅

Yes ok let me know what he says as I'm free all next week-a part from puppy duties lol 😅

And thank you- it's such a beautiful place! I've come here since I was 5 years old. We had a caravan on here for many years as child

Speak soon x

RESTRICTED
SOUTH YORKS AND HUMBERSIDE

Incident Report

SYP-20230924-0093 (Closed)

24/09/2023 02:14:08	PSW 017 , SUSPICIOUS CIRCS/ INSECURE	Description : SUSPICIOUS CIRCS/INSECURE	Grade :(3) Scheduled
Source : 101	Officer Dealing : 606349	Operator : 620127	Creator Wkstn : SY093
KA	KA5 (435350 , 393649)	Dispatcher :	

Address Information	Theme
Corporate Name : THE MALTHEUSE THE MALTHEUSE	Disposal Code 1 : SUSPICIOUS CIRCS/ INSECURE
Address : 71 MONTENEY CR , , SHEFFIELD , S59DP	Disposal Code 2 :
Proximity : JURASSICA [X] Gazeteer Validation	Disposal Code 3 :
Location Comment :	Disposal Code 4 :
Premise Comment :	Disposal Code 5 :
	Disposal Code 6 :

Date / Time Information		
Call Received	24/09/2023	02:14:08
Incident Created	24/09/2023	02:14:08
Address Validated	24/09/2023	02:14:18
Incident Confirmed	24/09/2023	02:15:05
Transfer Sent	24/09/2023	02:22:56
Transfer Accepted	24/09/2023	02:26:06
Resource Assigned	26/09/2023	08:43:08

Incident Comments				
CRM Ref: CRM-20230924-0108	24/09/2023	02:14:08	SY093	620127
pub jurassica	24/09/2023	02:15:16	SY093	620127
anon caller reporting lock in at a/l now when it should be closed	24/09/2023	02:15:44	SY093	620127
also a male called [REDACTED] aged 33 is sleeping here on the sofa , and he possesses a large knife (not a machete but big like that)	24/09/2023	02:16:23	SY093	620127
landlord is chantelle senior	24/09/2023	02:16:32	SY093	620127
there is also drug taking & dealing there , cocaine	24/09/2023	02:16:46	SY093	620127
prev reports of the same from this mobile	24/09/2023	02:19:31	SY093	620127
8065 NOTED AWARE PLEASE CLOSE	26/09/2023	14:58:13	MWINT4	605766
PCSO 8065 HAS UPDATED SYP-20230924-0093 AND HAS CHOSEN TO TRANSFER THE INCIDENT FOR ACTION.	26/09/2023	14:58:13	MWINT4	605766
Disposal Codes: ,PSW017	26/09/2023	15:01:52	SY007	606349
No of Arrests: N.F.A: No. of Reports:	26/09/2023	15:01:52	SY007	606349
Handling Officer: 606349	26/09/2023	15:01:52	SY007	606349
Qualifiers None Apply	26/09/2023	15:01:52	SY007	606349
SNT AWARE AND ASKED TO CLOSE	26/09/2023	15:01:52	SY007	606349
SYP-20230924-0093 HAS BEEN DISPOSED	26/09/2023	15:01:52	SY007	606349

RESTRICTED

MESSAGES WITH JURASSICA ON 3RD OF OCTOBER 2023

SYP – Catherine Jarvis

Jurassica – Chantelle Synyer

[03/10, 11:07] Catherine @ Police:

Hi Chantelle

Could we come and see you between 6.30pm and 10pm on Thursday evening?

Thanks Catherine

JURASSICA – TEXT MESSAGES 4TH OCTOBER 2023

SYP – Catherine Jarvis
Jurassica – Chantelle Synyer

Received 04/10/23 @ 1343hrs

Hi Catherine,

I'm at an event with my other events business until Sunday. Literally just arrived to start setting up the biggest balloon displays yet,

The roof still isn't sorted completely thanks to the weather so the restaurant is still closed.

Just rich on the bar for the alcohol sales in the public bar side only.

Hopefully the roof will be finished this weekend if we have 2 solid days of no rain 🙏🙏

As of Tuesday Wednesday Thursday next week I'm completely free of you want to set a time and date today so I don't book anything in as we've had such a good three weeks with my other business.

Thanks Catherine and sorry no not been on wats app for a couple of days as just not had the chance.

Literally going where the money is atm which is definitely not the pub lol 😂

Hope you can understand

Many thanks

Kind regards

Chantelle

Response sent 13.52 04/10/23

We need to view your CCTV urgently.

Can we do this Thursday with Rich?

I appreciate you are busy but we have serious complaints to discuss. If you are opening a business you should be available to discuss the issues and for us to check your footage. If you are not available you need someone else that can be.

Response received 1837hrs 04/10/2023

No none of my staff have access to my private area where the cctv is.

Iv got it on my phone as the TV upstairs doesn't work and it's never watched as I'm always downstairs now anyway when the pubs open.

Serious issues? Definitely not here, I can assure you because

We've had no customers for 8 weeks-no issues here, no trouble, no anything. It's been the same 6 customers every other night. We've not had any children's events or any party or served any food so the complaint clearly is yet someone else trying to cause trouble for me because atm Iv got people saying some right bullshit.

Apparently last week someone phoned because someone had ordered food and it hadn't arrived lol 😂

We've not served food for 10 weeks now.

If you want to send dates and times and what camera il check and send anything over but as I said nothing gone off inside and outside we can only view car parks, Iv moved cameras so we've not got them on the street as half my car parks couldn't be seen.

Now we've got every angle of the building but no street view witch we don't need.

JURASSICA – TEXT MESSAGES 4TH OCTOBER 2023

And no offence Cathrine it's a pub taking £500 a week if I'm lucky. It's no longer Jurassica as I can't run it like that and I'm not even staying there.

I'm a single parent and need to follow the money so £3,900 doing an event In Birmingham with my other business that's not stressful and not got any problems and pays my bills I'm sorry but I'm taking what work I can and these past 6 months, more money is coming from celebrate and create.

If I could get a house, I would y be even in that pub because it's beyond dead and it's just problem after problem so I'm sorry I'm not on hand when you decided to come last minute-as I said months ago, I need a week or twos notice anyway while running two businesses have 2 children 2 big dogs and 7 puppy's still to get rid of.

Nightmare and when we reopen Jurassica, we will have everything in place as requested and required but how things are going, awaiting on bloody useless workmen for repairs to be done-is driving me mental!

Honestly it's been an all ache that pub this last 12 months hence why it's not been open half this year and the main part of it isn't even doable yet so sorry, lv got more problems that it's worth with that place.

As I said I'm back Monday so anytime never week if you want to actually see footage but honestly I mp nothing to see as no one's ever in and definitely no disturbances. Only me and rich been working hun

MESSAGES WITH JURASSICA BETWEEN 9TH OF OCTOBER AND 11TH OF OCTOBER 2023

SYP – Catherine Jarvis
Jurassica – Chantelle Synyer

[09/10, 13:17] Catherine @ Police:

Hi Chantelle.

From your previous message you said you were free Wednesday of this week therefore we will be attending at 9.30-9.45 this Wednesday the 11th of October.

Please ensure you are fully compliant with your license conditions as set out in the Action plan. we will be looking at that and speaking about the complaint we received of afterhours drinking.

Look forward to seeing you.

Catherine 😊

[10/10, 19:11] Catherine @ Police:

Chantelle, not heard back from you. I've left a voice message and I've also texted you. Gareth from the council has also called.

I just need you to know that we are considering taking more formal action against the premise license if we don't get to see you tomorrow.

I don't want to do that so please respond to us. Thanks Catherine

[11/10, 10:08] Catherine @ Police:

We are outside, can you let us in

PremisesJURASSICA**Reference**

VISIT

Date and Time

11/10/2023 10:00

Description

I HAVE ATTENDED AT THE PREMISE TO SPEAK WITH CHANTELE THE DPS, ABOUT THE ACTION PLAN SHE IS ON AND THE REPORTS THAT HAVE BEEN MADE INTO SYP OF THE PREMISE BREACHING THEIR LICENSE CONDITIONS.

I HAD MADE SEVERAL ATTEMPTS TO GET HOLD OF CHANTELE, SINCE MONDAY 9TH TO NO AVAIL. GARETH BARRETT FROM SCC LICENSING HAS ALSO MADE SEVERAL ATTEMPTS TO NO GAIN.

WE HAVE ARRIVED AND THERE WAS AN UPSTAIRS WINDOW OPEN AND DOGS ROAMING FREE IN THE REAR GARDEN AREA. THE PUB WAS LOCKED AND SECURE WITH NO ONE ANSWERING THE DOORS OR THE PHONE.

WE WAITED FOR APPROXIMATELY 30 MINUTES.

AS THERE WAS A NO SHOW FROM CHANTELE WE HAVE LEFT.

Team

Licensing Officer

RESTRICTED
SOUTH YORKS AND HUMBERSIDE

Incident Report

SYP-20231011-0027 (Closed)

11/10/2023 00:33:07	PSW 017 , SUSPICIOUS CIRCS/ INSECURE	Description : SUSPICIOUS CIRCS/INSECURE	Grade :(3) Scheduled
Source : 101	Officer Dealing : 8065	Operator : 605590	Creator Wkstin : SY134
KA	KA5 (435350 , 393649)	Dispatcher :	

Address Information	Theme
Corporate Name : THE MALTHEUSE THE MALTHEUSE	Disposal Code 1 : SUSPICIOUS CIRCS/ INSECURE
Address : 71 MONTENEY CR , , SHEFFIELD , S59DP	Disposal Code 2 :
Proximity : JURASSICA <input checked="" type="checkbox"/> [X] Gazeteer Validation	Disposal Code 3 :
Location Comment :	Disposal Code 4 :
Premise Comment :	Disposal Code 5 :
	Disposal Code 6 :

Date / Time Information		
Call Received	11/10/2023	00:33:07
Incident Created	11/10/2023	00:33:07
Address Validated	11/10/2023	00:34:06
Incident Confirmed	11/10/2023	00:35:47
Transfer Sent	11/10/2023	00:40:36
Transfer Accepted	11/10/2023	00:40:51
Resource Assigned	11/10/2023	09:45:12
Incident Disposed	12/10/2023	10:25:50

Incident Comments				
CALLER REPORTING THE A/L IS REGULARLY HAVING LOCK INS ANS SERVING ALCOHOL AFTER MIDNIGHT.	11/10/2023	00:36:22	SY134	605590
CALLER SAYS THIS IS HAPPENING NEARLY EVERY NIGHT BUT NOT TONIGHT.	11/10/2023	00:36:36	SY134	605590
CALLER HAS ALSO WITNESSED PEOPLE DEALING DRUGS AND TAKING DRUGS AT THE BAR. THIS INCLUDES CANNABIS, COCAINE AND PILLS. SHE SAYS THE LANDLORD IS AWARE OF WHAT IS GOING ON.	11/10/2023	00:37:45	SY134	605590
CALLER UNABLE TO PROVIDE THE NAMES OF ANYONE SHE HAS SEEN TAKING/DEALING DRUGS.	11/10/2023	00:38:03	SY134	605590
8065 PIR SUBMITTED 14/91567/23 PLEASE CLOSE	12/10/2023	10:22:22	MWINT4	605766
PCSO 8065 HAS UPDATED SYP-20231011-0027 AND HAS CHOSEN TO TRANSFER THE INCIDENT FOR ACTION.	12/10/2023	10:22:22	MWINT4	605766

MESSAGES WITH JURASSICA BETWEEN 12TH OF OCTOBER AND 16TH OF OCTOBER 2023

SYP – Catherine Jarvis
Jurassica – Chantelle Synyer

Voice note sent to me in response to the above messages

Received Thursday 12th of October @: 1123hrs

Saved on the WhatsApp chat

This was to advise she had been ill since the Sunday 8th of October and has been in bed since then. She says she is only available Wednesday 18th or Thursday 19th next week or Tuesday 24th, Wednesday 25th or Thursday 26th of October. She says she has completed a Risk Assessment but does not elaborate on which one she has done.

[13/10, 14:31] Catherine @ Police:

I'm sorry you have been unwell.

We require copies of the CCTV footage of both bar areas and the front of the pub for the following times and dates.
23:00hrs till 03:00hrs

Friday 22nd into the 23rd of September

Saturday 23rd into the 24th of September

Friday 29th into the 30th of September

Saturday 30th into the 1st of October

Friday 6th into the 7th of October

Saturday 7th into the 8th of October.

Please send this footage to myself and Gareth no later than Tuesday next week 17th of October
I would imagine you will need to put the footage onto a memory stick as it will be too much footage for an email.
You must take the footage to Ecclesfield Police station and put it for the attention of Catherine Jarvis, police licensing officer at Moss way Police Station.
Please message me to say this has been done and the name if the person you gave it to.
This is very important so please do not ignore this request.

[13/10, 14:56] Jurassica - Chantelle Synyer:

Hi Catherine, I'll get my CCTV guy to get it you as I've tried to get in it myself for a police officer last week and I couldn't get in.

First time ever!

Most these days we closed at 10:30pm however I'll send you all required from each date.

Less people in here after 9pm than any pub in England but tbh that's how I prefer it because I get an early night then lol 😊 it's long days for me most days as I'm at my shop now everyday from 8/9am.

Always here to assist you the best I can and Bob (my alarm and security guy) is actually coming up Sunday to sort out my dinosaur wiring so I'll get him to put it on a disk or something as I've not got a bloody clue here lol 😊

Thanks Cathrine, have a lovely weekend 😊👋#

[16/10, 08:53] Catherine @ Police:

Has Bob sorted the footage out? Has he dropped it at Ecclesfield police station?

Voice note sent to me in response to the above messages

Received Monday 16th of October @: 0954hrs

Saved on the WhatsApp chat

"Hi Catherine, He came up on Sunday and he had a look at it. We couldn't get into the system from my end, so what he's done, he's took the hard drive with him.

MESSAGES WITH JURASSICA BETWEEN 12TH OF OCTOBER AND 16TH OF OCTOBER 2023

Because I did notice a couple days before he come, I think it was Wednesday or Thursday last week, (12th and 13th of October). The tv went off upstairs and it was just flickering different colours. So I sent him that video and said what's up with that the CCTV. When he tried to get into it, it kept coming up with an error code, so he said it would be best to take it home and go through his computer system. He did that on Saturday when he came back up and did me some repairs on the dinosaurs. He's got the hard drive, so he did say as soon as he's got anything on it, he were gonna bring me the disc or USB and I'm gonna drop it down with your guys. I'll give him a ring later on and see if he's managed to get into the system."

[16/10, 10:08] Catherine @ Police:

Morning.

Just so you know you can't open the premise until you have working CCTV. It is a condition of the license and without a hard drive you will not be compliant. Please confirm you understand.

Should you open without a functioning hard drive-in compliance with your premise license, you will be in breach and this will be evidence towards a Review of the license.

It is vital that the CCTV footage requested is produced by the date I gave of the 17th of October which is tomorrow. Failure to do so will also go against you in a Review of the License.

Can you provide the full details of your CCTV engineer including the name of the company he works for?

Voice note x 3 sent to me in response to the above message

Received Monday 16th of October from 1026hrs-1027hrs

Saved on the WhatsApp chat

[16/10, 10:38] Jurassica - Chantelle Synyer:

Long message from Chantelle to accompany the above three voice notes followed by a final voice note below.

Voice note sent to accompany the above message.

Received Monday 16th of October from 1040hrs

Saved on the WhatsApp chat.

I have produced a transcript of the voice 4 messages and the one typed message, available upon request, but these are of a sensitive nature due to what is disclosed within them and not for publication at the hearing.

JURASSICA MESSAGES 18TH TO 19TH OF OCTOBER 2023

SYP – Catherine Jarvis

Jurassica – Chantelle Synyer

[18/10, 17:21] Catherine @ Police:

Hi Chantelle

Gareth has been trying to arrange for us to see you tomorrow at 12pm. Could you respond to confirm your attendance at the licensing depot at Darnall?

Thank you

Catherine

[19/10, 08:45] Jurassica - Chantelle Synyer:

Hi Catherine, sorry I didn't notice he had tried calling yesterday.

I had a few missed calls.

my grandad has been taken back into hospital so not looking good for him 🥺❤️ I we rushed to hospital pilgrim in Boston yesterday as we got told by nurses to get here.

It's been a very long night, he's stable atm but who now what's happening 😞

Not sure when il be back at pub. Rich is stopping there. We've not opened this week.

Im just looking for other premises as this premises is not good for me.

I'm too in the middle of everyone who's trying to wreck my life and buiness.

it's too much for me to deal with plus the buildings leaking again!

Honestly lv been dealt a bad hand moving into that pub.

Iv got to come back never week so ll get my staff to send me my free days.

When I send them thou please confirm a date immediately so I can expect you both. Iv sent you both dates and you only confirm the day before, Not realising I take bookings as they come in if that makes sense (in other words because more works coming in from my balloon buiness, I take them jobs last minute and people book orders at weekend for the following upcoming week. So if I confirm dates today, that could change by Saturday if you don't book in and confirm whelh you would like to see me.)

I'm sure I'm free Tuesday Wednesday up to lunchtime however when my staff are up, il confirm.

Sorry to you and Gareth, lv so much going off in my personal life with family-my grandads both been very unwell and 85 and 87 years old.

Iv only list one nan so still have all my older relatives but it's not looking good now for my grandad in Boston. He suggested a stroke this year and has gotten worse.

Kind regards

Chantelle

[19/10, 08:56] Catherine @ Police:

Hi Chantelle, thank you for responding.

Sorry to hear about your personal struggles.

JURASSICA MESSAGES 18TH TO 19TH OF OCTOBER 2023

The meeting today was to discuss next steps but I'll forward your message to Gareth for him to make contact.

Is the entire premise closed as you are advertising an event for today?

What has your engineer done with the hard drive? Is he a qualified CCTV engineer?

[19/10, 09:59] Jurassica - Chantelle Synyer:

I no I'm struggling mentally because this last two weeks alone my mum, and both my grandads been in hospital.

Iv had to close the pub because restaurant roof is leaking again. So Yes Iv cancelled the event today due to the leaks mainly.

My engineer has ordered a new hard drive as the one we had is knackered.

I spoke to him Monday and he was still to check the dates you gave me. With everything happened yesterday with my grandad Iv not had chance to phone him so Il do that today.

Yes he's his own fire alarm and security company (I wouldn't use anyone that wasn't tbh)

Moving foreword I'm hoping to get the restaurant roof and toilets sorted next week as we've Halloween events on and I need this money because I'm skint! Christmas is scary for me this year as took less than ever buiness wise this year to any other but then again Iv had added pressure of ex crazy boyfriends, pub leaking and kitchen falling apart!! Honestly the test this year Iv had to deal with on top of running two businesses...I'm surprised Iv not pushed myself overboard!! BUT positive thinking (as my mental health nurses says)

One step at a time,

Sort the kitchen and get opened again.

Iv been doing all the paperwork you and Gareth asked. Iv down the risk assessment. Hopefully all that's ok and on board for you 🙏

Honestly all I want moving forward is a vent open for maninly food 9am until 6pm.

I don't want to be open after 6pm unless we've our own family ticket only event on.

This is how it all started and this is how it's continuing moving forward...

I can't cope with the locals in drinking and I no atm and these last few months they have helped me when food and events has to stop but honestly, it's not what Jurassica is about and I only agreed to stay open because rich helps and opens night time because mostly his brothers, cousins and friends so like he said May as well earn a little then close and earn nothing.

But please do bare in mind the difficulties added to my added workload that no one should have to deal with and I'm also looking for new staff to help with the admin as I struggle so much these days with my dyslexia. The nurse said the other day that Iv got work overload and I'm worrying too much about the admin side because that's not my strongest points so she's getting help from business solutions team to help delegate myself and to get staff trained to help me also.

Hope that helps. My grandad is stable today however it's not looking good 🤔🙄🤔🙄

What a chuffing year this has been! 🤔🙄

APPENDIX F

JURASSICA

Printed: 13/11/2023

Visit Details:

Premises ID: 7236	
Reference: STREETS SAFE VISITS	
Date: 13/10/2023	Time: 23:00
Address: 71 MONTENEY CRESCENT	Main Phone: 01142456050
	Alt Phone:
SHEFFIELD	Email: JURASSICA71@GMAIL.COM
SOUTH YORKSHIRE	Fax:
S5 9DP	

Description:

JURASSICA
CONCERNS OVER AFTER HOURS DRINKING.
PLEASE ATTEND AS LATE AS POSSIBLE ONLY LICENSED TILL 1AM FOR SALE OF ALCOHOL AND CUSTOMERS TO BE ON SITE

FRIDAY
ATTENDED AROUND 11PM IT SMELT OF CANNABIS AND OFFICERS DESCRIBED IT AS A BIT ODD. THE PERSON IN CHARGE WASN'T VERY ENGAGING AND DID NOT SEEM TO WELCOME OFFICER ATTENDANCE. TO BE CHECKED LATER TOMORROW.

SATURDAY
00:48 – PREMISES WAS LOCKED AND SECURE. NO PERSONS INSIDE.

Officers:

604696 CATHERINE JARVIS

Responsible People:

ID: 16914 Name: CHANTELE SYNYER

Notes:

Narratives:

JURASSICA

Printed: 13/11/2023

Visit Details:

Premises ID: 7236	Time: 23:45
Reference: STREETS SAFE VISIT	
Date: 20/10/2023	
Address: 71	Main Phone: 01142456050
MONTENEY CRESCENT	Alt Phone:
	Email: JURASSICA71@GMAIL.COM
SHEFFIELD	Fax:
SOUTH YORKSHIRE	
S5 9DP	

Description:

JURASSICA
CONCERNS OVER AFTER HOURS DRINKING AND DRUG DEALING BY THE BARMAN.
PLEASE ATTEND AS LATE AS POSSIBLE ONLY LICENSED TILL 1AM FOR SALE OF ALCOHOL AND CUSTOMERS TO BE ON SITE.

FRIDAY

ATTENDED AT 23:45 HOURS. JURASSICA WAS SHUT. NO PERSONS PRESENT

SATURDAY

ATTENDED AT 23:10HRS, PREMISES WAS OPEN, ONLY BARMAN RICHARD AND DJ WERE PRESENT. NO CUSTOMERS.

Officers:

604696 CATHERINE JARVIS

Responsible People:

ID: 16914 Name: CHANTELE SYNYER

Notes:

Narratives:

JURASSICA

Printed: 13/11/2023

Visit Details:

Premises ID: 7236	Time: 22:05
Reference: STREETS SAFE VISIT	
Date: 27/10/2023	
Address: 71 MONTENEY CRESCENT SHEFFIELD SOUTH YORKSHIRE S5 9DP	Main Phone: 01142456050 Alt Phone: Email: JURASSICA71@GMAIL.COM Fax:

Description:

JURASSICA
CONCERNS OVER AFTER HOURS DRINKING AND DRUG DEALING BY THE BARMAN.
PLEASE ATTEND AS LATE AS POSSIBLE. ONLY LICENSED TILL 1AM FOR SALE OF ALCOHOL AND CUSTOMERS TO BE ON SITE.

FRIDAY
JURASSICA ATTENDED AT 2205. RICHARD ASKAN BEHIND THE BAR AND ADVISED THAT HE HAD JUST CALLED LAST ORDER DUE TO HOW QUIET IT WAS. THERE WERE ONLY 7 PEOPLE IN THE PUB. NO ISSUES FOUND.

SATURDAY
CONDUCTED AT 23:00 HOURS. MANAGER ENGAGED WITH WHO CONFIRMED THERE HAD BEEN A HALLOWEEN PARTY AT EARLIER IN THE EVENING BUT THEY CLOSED THE BAR AT 10PM. THERE IS CURRENTLY A SMALL GATHERING OF FAMILY MEMBERS PRESENT HAVING QUIET DRINKS FOR A FAMILY BIRTHDAY. NO ISSUES.

Officers:

604696 CATHERINE JARVIS

Responsible People:

ID: 16913 Name: JURASSICA LTD JURASSICA LTD

Notes:

Narratives:

JURASSICA

Printed: 13/11/2023

Visit Details:

Premises ID: 7236	Time: 23:40
Reference: STREETS SAFE VISIT	
Date: 04/11/2023	
Address: 71	Main Phone: 01142456050
MONTENEY CRESCENT	Alt Phone:
	Email: JURASSICA71@GMAIL.COM
SHEFFIELD	Fax:
SOUTH YORKSHIRE	
S5 9DP	

Description:

JURASSICA
CONCERNS OVER AFTER HOURS DRINKING AND DRUG DEALING BY THE BARMAN. ONLY LICENSED TILL 1AM FOR SALE OF ALCOHOL AND CUSTOMERS TO BE ON SITE.
FRIDAY
KP5 - NO VISIT

SATURDAY
KP6 - VENUE ALREADY CLOSED AT 2340HRS

Officers:

604696 CATHERINE JARVIS

Responsible People:

ID: 16914 Name: CHANTELE SYNYER

Notes:

Narratives:

JURASSICA

Printed: 13/11/2023

Visit Details:

Premises ID: 7236	Time: 22:33
Reference: STREETS SAFE VISIT	
Date: 10/11/2023	
Address: 71	Main Phone: 01142456050
MONTENEY CRESCENT	Alt Phone:
	Email: JURASSICA71@GMAIL.COM
SHEFFIELD	Fax:
SOUTH YORKSHIRE	
S5 9DP	

Description:

JURASSICA
CONCERNS OVER AFTER HOURS DRINKING AND DRUG DEALING BY THE BARMAN RICHARD. ONLY LICENSED TILL 1AM FOR SALE OF ALCOHOL AND CUSTOMERS TO BE ON SITE.

FRIDAY

OFFICERS ATTENDED AT 22:33 AND THERE WAS A 40TH BIRTHDAY PARTY BEING HELD AT THE ESTABLISHMENT. ALL IN ORDER NO ISSUES FROM OFFICERS. SPOKE TO LAND LORD RICHARD AND LAND LADY CHANTELE SYNYER WHO SAID THAT THEY HAD ALREADY CALLED LAST ORDERS AND THEY WERE CLOSING AT 11PM.

SHE ALSO STATED THAT THEY HAD STARTED CLOSING AROUND 9/10PM EVEN AT THE WEEKENDS DUE TO NOT HAVING ENOUGH STAFF.

SATURDAY

OFFICER ATTENDED AT 23:13 SPOKE WITH MANAGER THE PUB HAD SHUT UP, THEY STATED THEY HAD NO ISSUES THROUGHOUT THE NIGHT.

THEY STATED THIS WAS NORMAL NOW DUE TO LACK OF CUSTOM AT THE LATER HOURS.

Officers:

604696 CATHERINE JARVIS

Responsible People:

ID: 16914 Name: CHANTELE SYNYER

Notes:

Narratives: